



RECEIVED

00 SEP 19 AM 11:10  
RECREATIONAL VEHICLE COMPANY  
OFFICE  
DEFECTS INVESTIGATION

September 13, 2000

Jonathan D. White  
Chief, Recall Analysis Division  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.  
Washington, DC 20590

00V-273.001 (01)

Re: Am-Safe Commercial Products, Incorporated - Recall Campaign Number 00E048  
Seat Belt Buckles

Dear Mr. White:

Am-Safe Commercial Products, Inc. has notified Coachmen Recreational Vehicle Company that they are conducting a recall on their center push button buckles that were manufactured in December 1999 and early 2000. Their notice indicated that on these buckles the "buckle pawls from several affected lots were observed to have deformations to the edges of the surface" and that the "deformation is such that during engagement, the connector may be unable to transfer the load to the buckle." This can "cause the buckle to unlatch and leave the occupant unrestrained".

In accordance with Federal Regulation 49 CFR Part 573.3, "Defect and Noncompliance Information Reports", this letter is to serve as notification to NHTSA of our recognition of this recall campaign by one of our suppliers and that Coachmen Recreational Vehicle Company agrees with the need for Am-Safe to conduct this recall campaign. Am-Safe has provided us with information indicating that they shipped 3507 potentially defective buckles to Coachmen Recreational Vehicle Company between January 21, 2000 and September 11, 2000. Coachmen Recreational Vehicle Company built 2688 motorhomes (Class A and Class C) during this time period using Am-Safe seat belt buckles. The complete list of affected vehicles and owner information will be provided to Am-Safe Commercial Products for owner notification and remedy. We understand that since Am-Safe is administering the recall campaign, they will be forwarding all of the required information to NHTSA.

Should you have any additional questions or need additional information, please do not hesitate to contact me at (219) 825-8528.

Very Truly Yours,

  
Gary L. Duncan

Cc: Rick Lavers - COA  
Mike Terlep - CRV  
Pat Wallace - Office of Defects Investigation - NHTSA  
202-366-7882/FAX



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00 NOV 15 AM 9:27

OFFICE  
DEFECTS INVESTIGATION

November 3, 2000

Associate Administrator for Safety Assurance  
Office of Defect Investigation  
U.S. Department of Transportation  
400 - 7<sup>th</sup> Street Northwest  
Washington, DC 20590

00K-273.002

Attn Sonny Murianka:

This notification is being submitted in compliance with reporting regulation 49 CFR 573.8. During the month of October 2000, Western Recreational Vehicles mailed a copy of the attached notice to each owner or dealer of an affected ALPINE COACH motorhome. As explained in the letter, Western RV was following up on a notification sent by Am-Safe in conjunction with a seat belt recall (#00E-048).

In response to a Dexter Axle recall notification received during October (#00E-064), Western RV provided the vendor with two addresses and vehicle identification numbers. A copy of our response to Dexter Axle is attached. NHTSA has previously received this document with our filing of the '573' form on the same recall.

During the last week of October, Western RV was also notified by Meritor WABCO of an ABS component recall (#00E-055). Coordination of the recall is underway and all necessary filings by Western RV and Meritor WABCO will be forthcoming.

Thank you for your assistance and please contact me (509-457-4133) if you have any questions.

Sincerely,  
Western Recreational Vehicles, Inc.

Mike Glazier  
Vice President, Customer Service

Jmca



October 16, 2000

«FIRST» «LAST»

«ADDRESS»

«CITY», «STATE» «ZIP»

Dear Mr. «LAST»:

Western Recreational Vehicles, Inc. was recently notified by Am-Safe Commercial Products (Elkhart, Indiana) that a defect existed in several shipments of lap belts, restraint systems and seat belt assemblies. Am-Safe notified Western RV in accordance with the requirements of the National Traffic and Motor Vehicles Safety Act. The NHTSA reference number assigned to this recall is 00E-048.

To facilitate the notification of Alpine Coach owners and dealers, Western RV provided Am-Safe with a list of affected Vehicle Identification Numbers (VIN) and they agreed to notify each owner or dealer by way of registered mail. Am-Safe has mailed notification letters and while they appear to have been sent by Western Recreational Vehicles, Inc., they originated at Am-Safe Commercial Products without prior review by Western RV.

The purpose of this notice is to assure Western RV that each coach owner or dealer has been notified of the recall. Furthermore, we would like to reinforce that Am-Safe Commercial Products has accepted full responsibility for all corrective actions needed to complete this recall.

If you have not received the Am-Safe Commercial Products notification letter including the VIN listing, please contact Alpine Coach Customer Service (800-888-4133, extension 267). Your VIN will be checked against the recall list and, if necessary, you will be put in touch with Am-Safe to coordinate the installation of the new safety belts.

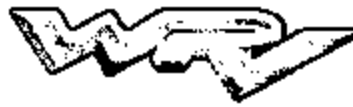
Thank you for your cooperation in this important matter. Let me assure you that Western Recreational Vehicles, Inc. and Am-Safe Commercial Products have the utmost concern for your safety and well being.

Sincerely,  
Western Recreational Vehicles, Inc.

Mike Glazier  
Vice President, Customer Service

jmca

Western Recreational Vehicles, Inc.  
3401 W. Washington Avenue • P.O. Box 9547 • Yakima, WA 98909  
509.457.4133 • 509.457.8184 fax • [www.wrv.com](http://www.wrv.com)  
Manufacturer of Alpine Coach, Peak Chassis and Alpenlite Fifth-Wheel & Truck Campers • Member RVIA



October 19, 2000

Dexter Axle  
Attn: William Dunlap  
2900 Industrial Parkway East  
P.O. Box 250  
Elkhart, IN 46515

Dear Mr. Dunlap,

WRV has received the Notice of Product Recall of October 9, notifying us of a defect in the Nev-R-Lube axle. According to our production and warranty records, two sets of axles that were manufactured during the designated time period have been installed on ALPENLITE fifth wheels.

In response to your request, the names, addresses and vehicle identification numbers of the two vehicles are listed below. It is my understanding that Dexter will contact each owner and will be responsible for corrective action needed to rectify the defect.

VIN #1W53ATR22WY029367 (Model: AFS 34 RLS)  
Dan & Maureen Leonhardt  
1520 Evergreen Hills SW  
Calgary, CAN AB T2Y 2V8

VIN #1W53ATR291Y032520 (Model: AFS 32 RK)  
James Ruddy  
569 Atwood Court  
Riverside, CA 92506

In accordance with governmental traffic safety regulations, please provide NHTSA with a copy of any correspondence that is sent to a vehicle owner. Thank you for your assistance in this matter and contact me (800-888-4133) if you have any questions.

Sincerely,  
WESTERN RECREATIONAL VEHICLES, INC.

Michael Glazier  
Vice President, Customer Service

cc: Sonny Murianka, NHTSA



October 13, 2000

Associate Administrator for Safety Assurance  
Office of Defect Investigation  
U.S. Department of Transportation  
400 7<sup>th</sup> Street Northwest  
Washington, DC 20590

00V-273.002 (61)

To the attention of Sonny Murianka,

Western Recreational Vehicles was recently notified by Am-Safe Commercial Products (Elkhart, Indiana) that a defect existed in several shipments of lap belts, restraint systems and seat belt assemblies. Am-Safe notified WRV in accordance with the requirements of the National Traffic and Motor Vehicles Safety Act. The NHTSA reference number assigned to this recall is #00E048.

To facilitate notification of ALPINE COACH owners and dealers, WRV provided Am-Safe with a list of affected VIN's and the vendor agreed to notify each owner or dealer.

Am-Safe has mailed registered notification letters and they have taken responsibility for administering the recall. However, it has been brought to WRV's attention that the customer notification letters were formatted to appear as if they were sent by Western Recreational Vehicles (see attached copy). WRV did not authorize or review the notification letter prior to mailing and we are sending a follow-up letter of clarification to offer our assistance as needed.

The purpose of this letter is to inform NHTSA that owner notification has occurred and that WRV is actively participating with the customer/dealer base to assure their safety and well being. Please contact me (800-888-4133) if you have any further questions regarding this recall.

Sincerely,  
WESTERN RECREATIONAL VEHICLES

Mike Glazier  
Vice President, Customer Service

cc: Ron Doyle

RECEIVED  
06 OCT 21 PM 12:02  
OFFICE  
DEFECTS INVESTIGATION

# Safety Defect and Noncompliance Report Guide for Equipment

## PART 573 Defect and Noncompliance Report<sup>1</sup>

On September 8, 2000, Western RV [MFR] decided that (a defect which relates to motor vehicle safety) ~~(a noncompliance with Federal Motor Vehicle Safety Standard 201.000000000)~~ exists in items of motor vehicle equipment listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: September 20, 2000

Furnish the manufacturer's identification code for this recall (if applicable): NHTSA #00E048

1. Identify the full corporate name of the fabricating manufacturer/manufacturer/trade name of the recalled item of equipment. If the recalled item of equipment is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30104.

Am-Safe Commercial Products, Inc. (Indiana Division)

23845 County Road 8, Units A and B

Elkhart, IN 46514

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Jeff Fields, Branch Manager

Am-Safe Commercial Products, Inc.

Telephone Number: 219-266-8330 Fax No.: 219-266-8268

Name and Title of Person who prepared this report.

Michael Glazier

Vice President, Customer Service

Signed: Michael Glazier 9/20/00

<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5226 or by FAX at (202) 366-7882.

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s):** Alpine Coach **Model Years Involved:** 2000 **Model(s):** See attached.

**Production Dates: Beginning:** 03/13/00 **Ending:** 05/24/00

**VIN Range: Beginning:** 18XF4CC20Y1174197 **Ending:** 18F4CK2XY1174180

**Vehicle Type:** Motorhome **Bodystyle:** NA

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Seat belts must be inspected.

**Make(s):** Alpine Coach **Model Years Involved:** 2001 **Model(s):** See attached.

**Production Dates: Beginning:** 05/25/00 **Ending:** 08/31/00

**VIN Range: Beginning:** 18XF4CK2411174200 **Ending:** 18XF4CK2811174278

**Vehicle Type:** Motorhome **Bodystyle:** NA

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Seat belts must be inspected.

**Make(s):** \_\_\_\_\_ **Model Years Involved:** \_\_\_\_\_ **Model(s):** \_\_\_\_\_

**Production Dates: Beginning:** \_\_\_\_\_ **Ending:** \_\_\_\_\_

**VIN Range: Beginning:** \_\_\_\_\_ **Ending:** \_\_\_\_\_

**Vehicle Type:** \_\_\_\_\_ **Bodystyle:** \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.** 98% (121/123)

00V-273.002 (29)

<u>Alpine Coach</u>	<u>2000</u>
AC36201 FDDS	12
AC36202 MDDS	3
AC36FDS	4
AC28FDDS	16
AC40FDS	<u>7</u>
Total	42

<u>Alpine Coach</u>	<u>2001</u>
AC36101FDS	2
AC36102MDS	4
AC36201FDDS	25
AC36202MDDS	8
AC36201FDDS	24
AC40101FDS	<u>16</u>
Total	79

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Number of Vehicles ~~XXXXXX~~

Model Year

Potentially Involved

42

2000

79

2001

Total Number Potentially Affected by the Recall:

121

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 98%

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Western RV utilized Am-Safe shop order numbers and shipping documentation to link to production records. VIN range identified by Western RV as reported in this report.

**III. Describe the Defect or Noncompliance**

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Western RV agrees with the Am-Safe notification description.

Refer to NHTSA reference #00E048.

Describe the cause(s) of the defect or noncompliance condition.

Same as above.

Describe the consequence(s) of the defect or noncompliance condition.

Same as above.

Identify any warning which can (a) precede or (b) occur.

Same as above.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Same as above.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Same as above.

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete Item 6, otherwise Item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Refer to #5.

**V. Identify the Remedy**

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Same as above.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Same as above.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Same as above.

#### **VI. Identify the Recall Schedule**

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Western RV has provided Am-Safe with Vehicle Identification Numbers of affected vehicles. Am-Safe to notify retail customers/dealers.

Am-Safe to furnish NHTSA with a copy of retail consumer/dealer notification letter.

#### **VII. Furnish Recall Communications**

3. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (802-366-7882) for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

Same as VI above.

**WESTERN RECREATION VEHICLES  
2900 SUTHERLAND PARK DR.  
YAKIMA, WA. 98903**

00V-273.002 (07)

October 4, 2000

**SAFETY RECALL NOTICE  
Am-Safe Commercial Products Seat Belts  
NHTSA Reference No. 00E 048**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Am-Safe Commercial Products, the company that manufactures the seat belts for your vehicle, has determined that a defect exists in several lots of lap belt (type I) and 3-point restraint system (type II) seat belt assemblies containing a center push button buckle. The defect is such that on some seat belts, the buckle and connector may unlatch during a collision, leaving the occupant unrestrained. Bodily injury to the occupant could result if this occurs.

Our records indicate that seat belts from the affected lot may have been supplied with your vehicle. Stock number(s) of affected vehicle(s) in your fleet are attached. Please check the stock number on your vehicle against the list or vin #. If your vehicle is on the list, check if one of the batch numbers 9909, 9912, or 0001 is stamped in the metal on the back of the female buckle. Please take your vehicle to you nearest dealer for replacement or contact ASCP at 219-266-8330.

If you are unable to obtain replacement seat belts with charge to you, or within a reasonable time, you may contact the Administrator in care of N.H.T.S.A., 400 Seventh Street, Washington, D.C. 20590 or toll free through Auto Safety Hotline at 1-800-424-9393 (Washington, D.C. residents may call 202-366-0123).

We apologize for any inconvenience this recall may cause you. As always our first priority is the safety of the people using our products.

Sincerely,  
Western R.V.

LAST	FIRST	ADDRESS	CITY	STATE	ZIP	VIN
TURNER	ROBERT L.	80459 CHERRY HILL DRIVE	LA QUINTA	CA	92253	18XF4CC20Y11 74137
HURZENGA	DICK	15 LOS COYOTES DRIVE	POMONA	CA	91766	18XF4CC22Y11 74138
ELDER	LARRY	23884 S. W. RED FERN DRIVE	SHERWOOD	OR	97140	18XF4CC24Y11 74139
BOSONE	ROBER & MELBA	163 MELBA LANE	EAST SOUND	WA	98245	18XF4CC20Y11 74140
TRAILSIDE RV CENTER		700 R.D. MIZE ROAD	GRAIN VALLEY	MO	64029	18XF4CC22Y11 74141
STATE LINE RV		4103 I-10 E.	ORANGE	TX	77630	18XF4CC24Y11 74142
JOHNSON	GALE	1087 - 109TH AVENUE S. E.	BELLEVUE	WA	98004	18XF4CC26Y11 74143
LE JEUNE	BOBBY	7990 COLLIER ROAD	BEAUMONT	TX	77708	18XF4CC28Y11 74144
MOHR	HENRY	1707 GAY PARK LANE	HACIENDA HEIGHTS	CA	91745	18XF4CK28Y11 74145
MOORE	MONTE D.	12226 - 142ND AVENUE S. E.	RENTON	WA	98059	18XF4CK2XY11 74146
ROSENBAUM	MERRILL	2050 MOHIGAN WAY	LAS VEGAS	NV	89109	18XF4CK21Y11 74147
BROOKS	TRENT D.	2 FRESIAN	COTO DE CAZA	CA	92679	18XF4CK23Y11 74148
CASTLEMAN	RONALD	1357 C.R. 303 - P. O. BOX 1049	DURANGO	CO	81301	18XF4EK20Y11 74149
MC NULTY RV		7930 POE AVENUE	DAYTON	OH	45414	18XF4EK27Y11 74150
AUTO PLAZA	KANSAS CITY	5427 LONGVIEW ROAD	KANSAS CITY	MO	64137	18XF4EK28Y11 74151
IBSEN	WILLIAM G.	11710 MOUNTAIN PARK ROAD	ROSWELL	GA	30075	18XF4EK20Y11 74152
MELTON	ALAN & DAGMARA	5740 PONTIAC DRIVE	SAN JOSE	CA	95123	18XF4CC28Y11 74153
ROSS	ROBERT L.	659 PRADENIA CIRCLE	FREMONT	CA	94539	18XF4CC20Y11 74154
FLANNERY	JACK	8420 HOLIDAY LANE	RENO	NV	89511	18XF4CC22Y11 74155
CARLSON	JERRY	23455 S. W. GAGE ROAD	WILSONVILLE	OR	97070	18XF4CC24Y11 74156
STATE LINE RV		4103 I-10 E.	ORANGE	TX	77630	18XF4CK24Y11 74157
THEM	JAMES & DIANE	7301 WARREN ROAD	ANN ARBOR	MI	48105	18XF4CK26Y11 74158
RIGGLEMAN	RON	580 OAKRIDGE ROAD	WHITE SALMON	WA	98672	18XF4CK28Y11 74159
WALT MICHAL'S RV CENTER		44700 N. 1-94 SERVICE DRIVE	BELLEVILLE	MI	48111	18XF4CK24Y11 74160
TRAVIS	JAMES & CAROLYN	PMB 20010, P. O. BOX 190	JEFFERSON	OR	97352	18XF4CC28Y11 74161
SUSANN	PHILIP	720 RIDGEVIEW	ERIE	PA	16505	18XF4CC2XY11 74162
JONES	THOMAS L.	3511 SILVERSIDE ROAD, #105	WILMINGTON	DE	19810-4902	18XF4CC23Y11 74164
ADAMSON	STEVEN	253 HOLLAND DRIVE	NAMPA	ID	83651	18XF4CK23Y11 74165
PUTNEY	J. T.	90599 LINK ROAD	EUGENE	OR	97402	18XF4CK25Y11 74166
NICHOLAS	MITCHELL B.	588 RIDGE DRIVE	NAPLES	FL	34108	18XF4CK27Y11 74167
WALTERS	A. B.	BOX 1035	GEORGETOWN	TX	78727	18XF4CK29Y11 74168
WALT MICHAL'S RV CENTER		44700 N. 1-94 SERVICE DRIVE	BELLEVILLE	MI	48111	18XF4CC22Y11 74169
HILTON	DONALD	4250 S. CAMERON STREET	LAS VEGAS	NV	89103	18XF4CC28Y11 74170
SCHROEDER	JOHN	96 HEYSMAN	SELAH	WA	98942	18XF4CC20Y11 74171
COX	BILLIE	21410 LUXON DRIVE	NORTHVILLE	MI	48167	18XF4CC22Y11 74172
POULSBO RV, INC.		12218 HIGHWAY 99 S.	EVERETT	WA	98204	18XF4EK28Y11 74173
CASEY'S RECREATIONAL SALES		4120 YOUNGFELD	WHEAT RIDGE	CO	80033	18XF4EK2XY11 74174

004-273.002 (10)

LAST	FIRST	ADDRESS	CITY	STATE	ZIP	VIN	SRL
GULL BOATS & RV		2601 W. BROADWAY	MISSOULA	MT	59802	18XF4EK23Y11	74176
NISSAN	BOULDER	2295 - 26TH STREET	BOULDER	CO	80301	18XF4CK2XY11	74177
CURTIS	RANDY	1847 SOUTH AVENUE W.	MISSOULA	MT	59801	18XF4CK21Y11	74178
ALLEN	RUSSELL	1329 ELDA	BRIDGE CITY	TX	77611	18XF4CK23Y11	74179
STATE LINE RV		4103 I-10 E.	ORANGE	TX	77630	18XF4CK2XY11	74180
ALLEN	JAMES M.	101-B W. MC KNIGHT, #328	GRASS VALLEY	CA	95845	18XF4CK24111	74200
JORDAN	BOBBY & EDITH	14537 W. 57TH PLACE	ARVADA	CO	80002	18XF4CK26111	74201
MC GAUGH RV		2650 WAGON WHEEL ROAD	SPRINGDALE	AR	72762	18XF4CK28111	74202
5 G'S		180 EASTON CREEK	LIMA	OH	45806	18XF4CK2X111	74203
MC GAUGH RV		2650 WAGON WHEEL ROAD	SPRINGDALE	AR	72762	18XF4CC23111	74204
CARNEY	RALPH	7014 - 89TH AVENUE COURT S.W.	LAKEWOOD	WA	98498	18XF4CC25111	74205
SHAFFER	MAJORIE	17850 MARTINGALE ROAD	MONUMENT	CO	80132	18XF4CC27111	74206
VOSS	CHARLES	983 S. E. BAY BLVD.	NEWPORT	OR	97385	18XF4CC29111	74207
MILLER	B. ROGER	2650 GARRETSON AVENUE	CORONA	CA	92881	18XF4CC20111	74208
MAG GREGOR	IAN J.	620 SWAN COURT	GREAT FALLS	MT	59404	18XF4CC22111	74209
MC NULTY RV		7030 POE AVENUE	DAYTON	OH	45414	18XF4CC29111	74210
COOPER	LARRY	2269 CLAUDE HEBERT ROAD	LAKE CHARLES	LA	70615	18XF4CC20111	74211
OSBORNE	THOMAS	67 GREENTREE	HOMOSASSA	FL	34446-5131	18XF4CK20111	74212
COMPANY	TURHUME	P. O. BOX 1267	KENT	WA	98035	18XF4CK22111	74213
RV WORLD OF TEXAS		5201 I-35 N.	DENTON	TX	76207	18XF4CK24111	74214
MANNING	SCOT	23052 S. E. 220TH PLACE	MAPLE VALLEY	WA	98038	18XF4CK26111	74215
SOUTHWEST COACHES		77-840 VARNER ROAD	PALM DESERT	CA	92211	18XF4CC2X111	74216
MC CARGAR	RICHARD	PMB 13618, 238 RAINBOW DRIVE	LIVINGSTON	TX	77399-2038	18XF4CC21111	74217
COOK	HOWARD R.	12331 - 39TH AVENUE S. E.	EVERETT	WA	98208	18XF4CC23111	74218
ROMANIA RV CENTERS, INC.		90554 HIGHWAY 99 N.	EUGENE	OR	97402	18XF4CC25111	74219
ROMANIA RV CENTERS, INC.		90554 HIGHWAY 99 N.	EUGENE	OR	97402	18XF4EK25111	74220
JORDAN	STEPHEN C.	7 CANON DRIVE	ENGLEWOOD	CO	80111	18XF4EK27111	74221
POULSBO RV, INC.		12218 HIGHWAY 99 S.	EVERETT	WA	98204	18XF4EK29111	74222
ROMANIA RV CENTERS, INC.		90554 HIGHWAY 99 N.	EUGENE	OR	97402	18XF4EK20111	74223
SADDLEBACK RV, INC		6441 BURT ROAD #50	IRVINE	CA	92620	18XF4CC29111	74224
WEBSTER	EDDIE	10885 BROKEN WHEEL ROAD	LAKESIDE	CA	92040	18XF4CK29111	74225
DE MARTIN RV SALES		1305 E. MAIN STREET	GRASS VALLEY	CA	95845	18XF4CK20111	74226
RV WORLD OF TEXAS		5201 I-35 N.	DENTON	TX	76207	18XF4CK22111	74227
STATE LINE RV		4103 I-10 E.	ORANGE	TX	77630	18XF4CK24111	74228
STATE LINE RV		4103 I-10 E.	ORANGE	TX	77630	18XF4CK26111	74229
SADDLEBACK RV, INC		6441 BURT ROAD #50	IRVINE	CA	92620	18XF4CK22111	74230
PERES	JEFFREY	458 COUNTRY SIDE DRIVE	NAPLES	FL	34104	18XF4CK24111	74231

001-273.002 (11)

LAST	FIRST	ADDRESS	CITY	STATE	ZIP	VIN	SRL
BURT	STAN & MARIA	17 BOULDER BROOK ROAD	EAST SANDWICH	MA	02537	18XF4CK26111	74232
GELLETLY	CHARLES & ALAYNE	14886 ROBINWOOD DRIVE	PLYMOUTH	MI	48170	18XF4CK28111	74233
SCHOFIELD	FREDRICK & ELLEN	5 QUARRY ROAD	MYSTIC	CT	06355	18XF4CK20111	74234
LA COMTE	ANNA	4064 BRITNI WAY	ZEPHYR HILLS	FL	33541	18XF4CK21111	74235
STEAD	REX & VIRGINIA	20215 - 40TH AVENUE S.	ROY	WA	98580	18XF4CK23111	74236
DITTUS	DONALD	128 VINECREST CIRCLE	WINDSOR	CA	95492	18XF4CK25111	74237
SADDLEBACK RV, INC		6441 BURT ROAD #50	IRVINE	CA	92620	18XF4CK27111	74238
BUGBEE	DAVID & HEATHER	180 COLEMAN STREET	EDGEWATER	FL	32141	18XF4CK29111	74239
SOUTHWEST COACHES		77-840 VARNER ROAD	PALM DESERT	CA	92211	18XF4CK25111	74240
BOS	ANDY & DOROTHY	3415 W. VENICE AVENUE	MC HENRY	IL	60050	18XF4CK27111	74241
SADDLEBACK RV, INC		6441 BURT ROAD #50	IRVINE	CA	92620	18XF4CK29111	74242
ANDERSON	ALFRED D.	PMB 15148, 251 RAINBOW DRIVE	LIVINGSTON	TX	77389	18XF4CK20111	74243
MEDIA CAMPING CENTER		1651 BETHLEHEM PIKE	HATFIELD	PA	19440	18XF4EK28111	74244
BENNETT	DAVID	6734 OAKRIDGE DRIVE	HEBRON	MD	21830	18XF4EK2X111	74245
WALLET	HAROLD	2505 COGHILL LANE	LAS VEGAS	NV	89134	18XF4EK21111	74246
ROMANIA RV CENTERS, INC.		80554 HIGHWAY 99 N.	EUGENE	OR	97402	18XF4EK23111	74247
KINSLEY	JOHN C.	246 RAINBOW DRIVE	LIVINGSTON	TX	77399	18XF4CC21111	74248
ERWIN	FLOYD & GLORIA	P. O. BOX 1583	HILLSBORO	OR	97123	18XF4CK21111	74249
DE MARTINI RV SALES		1306 E. MAIN STREET	GRASS VALLEY	CA	95945	18XF4CK28111	74250
ROMANIA RV CENTERS, INC.		80554 HIGHWAY 99 N.	EUGENE	OR	97402	18XF4CK2X111	74251
STATE LINE RV		4103 I-10 E.	ORANGE	TX	77630	18XF4EK27111	74252
POULSBO RV, INC.		23051 MILITARY ROAD S.	KENT	WA	98032	18XF4EK29111	74253
POULSBO RV, INC.		12218 HIGHWAY 99 S.	EVERETT	WA	98204	18XF4EK20111	74254
DE MARTINI RV SALES		1306 E. MAIN STREET	GRASS VALLEY	CA	95945	18XF4EK22111	74255
TRAILSIDE RV CENTER		700 R.D. MIZE ROAD	GRAIN VALLEY	MO	64028	18XF4CK29111	74256
DE MARTINI RV SALES		1306 E. MAIN STREET	GRASS VALLEY	CA	95945	18XF4CK20111	74257
SADDLEBACK RV, INC		6441 BURT ROAD #50	IRVINE	CA	92620	18XF4CK22111	74258
CASEY'S RECREATIONAL SALES		4120 YOUNGFIELD	WHEAT RIDGE	CO	80033	18XF4CK24111	74259
SADDLEBACK RV, INC		6441 BURT ROAD #50	IRVINE	CA	92620	18XF4CK20111	74260
HARN	MIKE	2024 S. W. HOWARDS WAY	PORTLAND	OR	97201	18XF4CK22111	74261
MEDIA CAMPING CENTER		1651 BETHLEHEM PIKE	HATFIELD	PA	19440	18XF4CK24111	74262
SADDLEBACK RV, INC		6441 BURT ROAD #50	IRVINE	CA	92620	18XF4CK28111	74263
HURST	LYNN S.	2833 CAMPO RASO	SAN CLEMENTE	CA	92673	18XF4CK28111	74264
HAZER	SAMUEL & CAROL	817 KARLSBRUHE PLACE	ST. LOUIS	MO	63125	18XF4CK2X111	74265
EBORALL	ALLEN	1480 LEISURE AVENUE	HAYDEN	ID	83835	18XF4CK21111	74266
RENZELMAN	G.	4444 W. COTTONWOOD PLACE	LITTLETON	CO	80123	18XF4CK23111	74267
JIMMIE DOYLE MOTORCOACHES LLC		3018 N. DUG GAP ROAD	DALTON	GA	30720	18XF4EK20111	74268

041-273.002  
(13)

LAST	FIRST	ADDRESS	CITY	STATE	ZIP	VIN	SRL
JOHN	GILLES	PMB 1708, P. O. BOX 2430	PENSACOLA	FL	32513	18XF4EK22111	74269
IASINO	FRED	25004 HOLLYHOCK COURT	SANTA CLARITA	CA	91381	18XF4EK29111	74270
NIPP	EDDIE	PMB 1197, 3705 ARCTIC	ANCHORAGE	AK	99509	18XF4EK20111	74271
BOULSBY RV, INC.		23051 MILITARY ROAD S.	KENT	WA	98032	18XF4CK27111	74272
ASEY'S RECREATIONAL SALES		4120 YOUNGFIELD	WHEAT RIDGE	CO	80033	18XF4CK29111	74273
OMANIA RV CENTERS, INC.		90554 HIGHWAY 99 N.	EUGENE	OR	97402	18XF4CK20111	74274
V WORLD OF TEXAS		5201 I-35 N.	DENTON	TX	76207	18XF4CK22111	74275
ADDLEBACK RV, INC		6441 BURT ROAD J50	IRVINE	CA	92620	18XF4CK24111	74276
MIKE DOYLE MOTORCOACHES LLC		3018 N. DUG GAP ROAD	DALTON	GA	30720	18XF4CK26111	74277
OMANIA RV CENTERS, INC.		90554 HIGHWAY 99 N.	EUGENE	OR	97402	18XF4CK28111	74278

001-213.002  
(13)



1221 NW Stallings Drive  
Nacogdoches, Texas 75964  
936.564.8367 Fax 936.564.0391  
www.foretravel.com

October 5, 2000

Mrs. Pat Wallace  
Mr. Jon White  
National Highway Traffic Safety Administration  
Recall Analysis Division  
400 7th Street, SW  
Washington, D.C. 20590

00V-273.003 (01)

Re.: Assigned NHTSA Recall #00E 048

Dear Pat and Jon:

Hoping all is well and going GREAT! Hoping you are feeling better today, Pat.

Attached are the documents for your review regarding the aforementioned vendor-supplier recall.

The majority of these potentially affected motorhomes are still not sold and either in production or on our company store's sales lots, so it should go quickly.

Please do not hesitate to contact me if you have any questions whatsoever at:  
800. 955.6226; Extension #254

With best regards,

A handwritten signature in cursive script that reads 'Michael C. Packard'.

Michael C. Packard  
Director of Warranty and Service

RECEIVED  
00 OCT 16 PM 1:33  
OFFICE  
DEFECTS INVESTIGATION

M O T O R H O M E S   O F   D I S T I N C T I O N



**Foretravel, Inc.**

1221 NW Stallings Drive  
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936.564.8367 Fax 936.564.0391  
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00V-273.003 (02)

**PART 573 Defect and Noncompliance Report**

On September 18, 2000, Foretravel, Inc., decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR, Part 573 Defect and Noncompliance Reports.

Date this report was prepared: October 3, 2000.

Furnish the manufacturer's identification code for this recall (if applicable): N/A

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled:

Foretravel, Incorporated  
1221 N.W. Stallings Drive  
Nacogdoches, TX 75964

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Michael C. Packard  
Director of Warranty and Service

Telephone Number: (936) 564-8367; Ext. #254 Fax No.: (936) 564-8935

Name and Title of Person who prepared this report.

Michael C. Packard  
Director of Warranty and Service

Signed: \_\_\_\_\_

*Michael C. Packard*



**Foretravel, inc.**

00V-273.003 (03)

1221 NW Stallings Drive  
Nacogdoches, Texas 75964  
936.564.8367 Fax 936.564.0301  
www.foretravel.com

## Safety Defect and Noncompliance Report Guide for Vehicles

### I. Identify the Vehicle Models Involved in the Recall

Make(s): Foretravel Model Years Involved: 2001 Model(s):  
U270/U295/U320/GV320 Series

Production Dates: Beginning: June 30, 2000 Ending: Current

VIN Range: (1F98D54021N054189) through (1F98D54051N054254)

Vehicle Type: Class "A" motorhome Bodystyle: Unicoach/Grandvilla

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall: N/A

Identify the approximate percentage of the production of all the recalled models manufactured by Foretravel, Incorporated, that the recalled population represents:  
100 percent

### II. Identify the Recall Population

Total number of vehicles recalled potentially containing the defect or noncompliance.

Number: 76 Model: Unicoach Models U270/U295/U320/GV320 Year: 2001

Total Number Potentially Affected by the Recall: 43

The approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: Unknown at present time

Identify and describe how the recall population was determined—in particular, how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles: Foretravel, Incorporated, purchased a lot of 60 seat belt buckle assemblies in July, 2000. We were notified by our vendor supplier about the potential safety defect. We inspected units in current production.



**Foretravel, Inc.**

00V-273.003 (24)

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sales inventory, and the production parts department inventory. We located 28 out of 60 affected buckles from production parts inventory, and took possession of these. We inspected some potentially affected units which were completed by production, to discover some of these had the recalled buckle. We contacted the vendor-supplier on September 18, 2000, and immediately ordered 60 replacement buckles.

Manufacturing dates of potentially affected units are from June 30, 2000 through September 18, 2000.

### **III. Describe the Defect or Noncompliance**

**Describe the defect or noncompliance. The description should include the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

Am-Safe Commercial Products, the company that manufactures the seat belts for the Foretravel Class "A" motorhomes, has determined that the defect is such that on some seat belts, the buckle and connector may unlatch during a collision, leaving the occupant unrestrained.

**Describe the cause(s) of the defect or noncompliance condition.**

Am-Safe Commercial Products has determined the defect exists in the center push button buckles that were manufactured in December, 1999, and early 2000. Buckle pawls from several affected lots were observed to have deformations to the edges of the surface intended to contact the connector during loading.

**Describe the consequence(s) of the defect or noncompliance condition.**

The defect is such that on some seat belts, the buckle and connector may unlatch during a collision, leaving the occupant unrestrained.

**Identify any warning which can (a) precede or (b) occur.**  
Affected buckle could fail without warning.



**Foretravel, inc.**

00V-273.003 (05)

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If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Am-Safe Commercial Products, Inc. (Indiana Division)  
23845 County Rd. 6, Units A & B  
Elkhart, IN 46514

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Mr. Jeff Fields

#### IV. Provide the Chronology in Determining the Defect/Noncompliance

With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

There have been no reports of accidents, injuries, fires, crashes, or fatalities with regard to this defect, as reported to Foretravel, Incorporated, by Am-Safe Commercial Products, Incorporated.

9/18/2000—Obtained letter regarding Am-Safe Commercial Products NHTSA Recall Number 00E 048. Ordered number of replacement buckles to equal the number of affected buckles reported to Foretravel from Am-Safe. Am-Safe company representative not available; however, Foretravel ordered replacement parts—Sum Total of 60 replacement buckles.

9/18—9/29/2000—Removed affected buckles from production parts in production parts inventory—sum total of 28 affected buckles were removed from parts inventory. Advised by "Rex" at Am-Safe Commercial Products, Incorporated they would be shipping replacements on 9/25/2000. Inspected production units, stock inventory units, and database to determine the potentially affected Foretravel Class "A" motorhomes which might contain the recalled component. Contacted Foretravel dealerships to inspect potentially affected motorhomes in their stock unit inventory to help define the affected range of units.



**Foretravel, inc.**

00V-273.003 26

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range of potentially affected motorhomes. Individual Foretravel dealership personnel performed these inspections to determine the range of potentially affected units, and reported this information to Foretravel, Incorporated. Replacement buckles were received by Foretravel, Incorporated during this time period.

10/3/2000—Contacted Kelly at NHTSA, and advised her to advise Pat Wallace I was preparing documentation, and would FAX these to her as soon as they were prepared to submit. Kelly reported she would relay message to Pat Wallace.

### V. Identify the Remedy

Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Replacement of the push button half of the buckle assembly is required. These are identifiable, due to the manufacturing date stamped on the label, which is September, 2000.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Remedied assembly will have a date stamp on the belt label of September, 2000.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Manufacturing remedy was affected buckles were removed from production parts inventory. With regard to completed or 'in process' production units, recall condition was remedied beginning on September 18, 2000.

### VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please identify any foreseeable problems with implementing the recall.



**Foretravel, Inc.**

00V-273,003 (07)

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Foretravel, Inc. will begin sending customer notification letters to owners no later than October 16, 2000.

The dealer/distributor/retailer network will be notified of the remedy with instructions by FAX, and via "Certified Mail" to the respective Service Managers, accompanied with a sample copy of the Customer Notification Letter. Additionally, this service network will have the VIN's entered into their respective computer database, notifying them a recall campaign exists on the affected vehicles. Dealers/retailers not linked with Foretravel directly will be notified by FAX transmittal of potentially affected recall vehicles in their stock inventory.

Vehicle Identification Numbers of affected vehicles and owner's names and addresses will be available on or before October 13, 2000. Mailing labels will be made for customer notification letter of the recall.

## VII. Furnish Recall Communications

Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and followup) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A *Draft* copy of the notification should be submitted to Fax No. (202-366-7882) for review, prior to mailing.

Foretravel, Inc., is attaching a 'DRAFT' Customer Notification Letter, and will forward copies of this to NHTSA as soon as they are available for review and approval by NHTSA.



**Foretravel, Inc.**

00V-273.00 3 (08)

1221 NW Stallings Drive  
Nacogdoches, Texas 75964  
936.564.8367 Fax 936.564.0391  
www.foretravel.com

## DRAFT

Dear Foretravel U270/U295/U320 and GV320 Series Unicoach/GrandVilla Owner:

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

### Reason For This Recall

Foretravel, Inc. has determined that a defect which relates to motor vehicle safety exists in several lots of lap belt (type I) and 3-point restraint system (type II) seat belt assemblies. These are manufactured by Am-Safe Commercial Products and contain a center push button buckle used in some U270/U295/U320, and GV320 Series Unicoach/GrandVilla motorhomes. The defect is such that on some seat belts, the buckle and connector may unlatch during a collision, leaving the occupant unrestrained. Bodily injury to the occupant could result if this occurs.

Our records indicate that seat belts from the affected lots could have been supplied with your vehicle. Please contact the service department and schedule an appointment to take your vehicle to your nearest Foretravel dealer for replacement or contact us at: 800.955.6226; Extension #254, or #259.

### What We Will Do

Foretravel dealer service centers will have the necessary parts, tools, equipment, and training necessary for this inspection and correction.

### What You Should Do

Contact your Foretravel dealer as soon as possible to arrange a service date for this correction. The remedy is to replace the seat belt (buckle side). The labor time necessary to perform the inspection/replacement is approximately 1/2 hour. When scheduling your service appointment with your Foretravel service center, and have additional repairs which need to be made to your motorhome, please arrange this with the service manager, service writer, or shop foreman of the Foretravel service department.



**Foretravel, inc.**

00V-273,003 (89)

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Your Foretravel dealer is best equipped to provide this service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your Foretravel dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Foretravel Customer Service by calling: (800) 955-6226; Ext. #254.

After contacting your Foretravel dealer and Foretravel, Inc. Customer Service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, Washington, D.C. 20590 or toll free through the Auto Safety Hotline at: 1-800-424-9393. Washington, D.C. residents may call 202-366-0123.

If you have sold or traded your vehicle, please let us know by completing and checking the appropriate box on the attached letter, and forward it to us.

We are sorry to cause this inconvenience this recall may cause you. As always, our first priority is your safety and continued satisfaction with your Foretravel Unicoach/Grandvilla motorhome.

**Important Note:** Please contact me if you no longer own/have this vehicle at:  
(800) 955-6226; Ext. 254.

Sincerely,

Michael C. Packard  
Director of Warranty and Service

M O T O R H O M E S   O F   D I S T I N C T I O N



**Foretravel, Inc.**

00V-273.003 (10)

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Nacogdoches, Texas 75964  
936.564.8367 Fax 936.564.0391  
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## **SAFETY RECALL CAMPAIGN REPLY SHEET**

**Customer Name:** \_\_\_\_\_

**Date Work Performed:** \_\_\_\_\_

**NOTE: REPAIR MUST BE COMPLETED IN ACCORDANCE WITH SAFETY  
RECALL CAMPAIGN #00E048**

**V.I.N.** \_\_\_\_\_

**Service Facility:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

\_\_\_\_\_(Check if applicable) I no longer have/own this vehicle.

**THIS SERVICE PROGRAM HAS BEEN COMPLETED IN ACCORDANCE  
WITH NHTSA SAFETY RECALL CAMPAIGN #00E 048**

**Service Manager Signature:** \_\_\_\_\_

**Owner's Signature:** \_\_\_\_\_

**Please give this form to the Foretravel service representative or complete it and  
return it to me. Thankyou for your attention to this matter.**

**Michael C. Packard  
c/o Foretravel, Inc.  
1221 N.W. Stallings Drive  
Nacogdoches, TX 75964**

**M O T O R H O M E S   O F   D I S T I N C T I O N**



**Foretravel, inc.**

00V-273.003 (11)

1221 NW Stallings Drive  
Nacogdoches, Texas 75964  
936.564.8367 Fax 936.564.0391  
[www.foretravel.com](http://www.foretravel.com)

**Foretravel, inc.**

1221 N.W. Stallings Drive  
Nacogdoches, TX 75964



**IMPORTANT SAFETY RECALL NOTICE**

M O T O R H O M E S O F D I S T I N C T I O N



**Foretravel, Inc.**

00V-273.003 (12)

1221 NW Stallings Drive  
Nacogdoches, Texas 75964  
936.564.8367 Fax 936.564.0391  
www.foretravel.com

October 6, 2000

To: Foretravel Service Managers; Motorcade Service Representatives; and David Sullivan - Service Manager, Conley Foretravel, Inc.

From: Michael C. Packard, Director of Warranty and Service

Subject: NHTSA Recall Campaign #00E 048

**Am-Safe Commercial Products Seat Belts**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Enclosed is a sample copy of the customer notification letter which will be mailed to Foretravel owners of affected units. These affected units have been entered into your EDS database, so you will be prompted that a Recall campaign exists.

**Reason for recall**

Am-Safe Commercial Products has determined that a defect exists in several lots of center push button buckles that were manufactured in December, 1999 and early 2000. Buckle pawls from several affected lots were observed to have deformations to the edges of the surface intended to contact the connector during loading. The tools for the connectors intended for use with these buckles were modified in October and November, 1999. The new connector geometry locates the contact point between the pawl and the connector on the deformed areas of the pawl. The deformation is such that during engagement, the connector may be unable to transfer the load to the buckle. In some cases, this can cause the buckle to unlatch and leave the occupant unrestrained.

One lot of 60 buckles shipped to us in July, 2000, were affected ones. Of these, we were able to get 28 from the production parts department, and remove these. Therefore, we are only looking for 32 additional buckles. There were no buckles shipped or failures reported by our respective parts and warranty departments.

We were not able to determine exactly which units might contain the defective buckles. Therefore, we have recalled all of the units from a completed production date of July, 2000 to current. The range of unit #'s recalled are from unit #5782 through unit #5847. Some units do not have this recalled component.

**NOTE: You must not sell a unit from your stock inventory affected by this recall campaign, until the correction has been made.**



**Foretravel, inc.**

00V-273,003 (13)

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936.364.8367 Fax 936.364.0391  
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A total of sixty buckles were received a couple of days ago. As previously mentioned, 28 of these were affected in production parts inventory, and have been replaced with the new version of buckle. *We must find the other 32, and make the necessary correction. The majority of the affected units are in stock inventory, and not delivered to owners. Please give this matter your full attention.*

*Only the buckle half of the belt assembly on affected units needs to be replaced.*

The replacement of each buckle half can be completed in .25 hour or less. To help facilitate the completion of the recall, please contact me with the number of seat belt assemblies you need for your stock units.

If you have any questions, whatsoever, please contact me.

Thankyou for your attention to this matter.



00H-273.003 18

AM-SAFE COMMERCIAL PRODUCTS, INC. ( INDIANA DIVISION)  
23845 County Rd 6, Units A & B  
Elkhart, Indiana 46514  
PH: (219) 266-8330 • FAX: (219) 266-8288

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August 31, 2000

X3152

FORETRAVEL INC.  
1221 N.W. STALLINGS DR.  
NACOGDOCHES TX 76964

### SAFETY RECALL NOTICE

Am-Safe Commercial Products Recall Campaign Number 000801  
NHTSA Reference No. 00E 048

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### Reason for recall

Am-Safe Commercial Products has determined that a defect exists in several lots of center push button buckles that were manufactured in December 1999 and early 2000. Buckle pawls from several affected lots were observed to have deformations to the edges of the surface intended to contact the connector during loading. The tools for the connectors intended for use with these buckles were modified in October and November of 1999. The new connector geometry locates the contact point between the pawl and the connector on the deformed areas of the pawl. The deformation is such that during engagement, the connector may be unable to transfer the load to the buckle. In some cases, this can cause the buckle to unlatch and leave the occupant unrestrained.

Some of these buckles were shipped as raw components and some were used to make seat belt assemblies. Our records indicate that buckles or assemblies with buckles from the affected lots were shipped to you in the orders listed on the attachment.

Please locate the above referenced buckles and assemblies in your inventory and customer base. Please return any unused/in stock affected components to Am-Safe Commercial Products and contact us as soon as possible regarding replacement.

For belts that have been installed in vehicles, we request that you notify the vehicle owners that received seat belts from the indicated lots and arrange to have only the push button buckle half of the seat belt replaced. The replacement of each buckle half can be completed in ¼ hour or less. Am-Safe Commercial Products will provide replacement buckle halves free of charge on request and will reimburse the estimated cost of replacement at the current and customary rate. Please return all replaced buckle halves to Am-Safe Commercial Products along with your record of the vehicle model, VIN and date of replacement.

For belts or buckles that were sold separately, please notify customers to return only the push button buckle half of the seat belts for replacement. As with vehicle-mounted belts, Am-Safe Commercial Products will provide replacement push button buckle halves free of charge on request.

Please refer all questions to Jeff Fields at Am-Safe Commercial Products, 219-266-8330.

00V-273, no 3 (S)

THE FOLLOWING IS A SAMPLE LETTER YOU MAY WANT TO USE TO NOTIFY  
YOU CUSTOMERS

\*\*\*\*\*DRAFT\*\*\*\*\*

Notification Date

Customer Contact

Customer Name

Customer Address

## SAFETY RECALL NOTICE

Am-Safe Commercial Products Seat Belts

NHTSA Reference No. 00E 048

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Am-Safe Commercial Products, the company that manufactures the seat belts for your vehicle, has determined that a defect exists in several lots of lap belt (type I) and 3-point restraint system (type II) seat belt assemblies containing a center push button buckle. The defect is such that on some seat belts, the buckle and connector may unlatch during a collision, leaving the occupant unrestrained. Bodily injury to the occupant could result if this occurs.

Our records indicate that seat belts from the affected lots were supplied with your vehicle. Please take your vehicle to your nearest dealer for replacement or contact us at (telephone number).

If you are unable to obtain replacement seat belts without charge to you, or within a reasonable time, you may contact the Administrator in care of N.H.T.S.A., 400 Seventh Street, Washington, D.C. 20590 or toll free through the Auto Safety Hotline at 1-800-424-9393 (Washington, D.C. residents may call 202-366-0123).

We apologize for any inconvenience this recall may cause you. As always our first priority is the safety of the people using our products.

Sincerely,

Company Representative

\*\*\*\*\*DRAFT\*\*\*\*\*

DATE	CUSTOMER NAME	TOP ASSY	QUANTITY	BUCKLE LOT	LABEL LOT	SHOP ORDER	CUST	NON
		PART NUMBERS		NUMBER	NUMBER	NUMBER	PO #	CERTIFIED
7/17/00	Foretravel	L209-D-02	60	9912	L209-D	125450	120670-00	

004-273.003 (16)



September 29, 2000

RECEIVED

00 OCT 13 PM 3:57

OFFICE  
DEFECTS INVESTIGATION

Ms. Kathleen C. DeMeter, Director  
Office of Defects  
U.S. Department of Transportation  
National Highway Traffic Safety Admin.  
400 - 7th Street S.W.  
Washington, DC 20590

00V-273.004 (1)

Dear Ms. DeMeter:

Winnebago submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.5(c).

1. Winnebago Industries, Inc.  
P.O. Box 152  
Forest City, IA 50436
2. The motor vehicles potentially containing Model 90 defective 'type one' seat belt buckle are on 2000 and 2001 model year Minnie®, Spirit®, Minnie Winnie®, Sundancer®, Brave®, Brave® SE, Sunrise®, Sunrise® SE, Adventurer®, Suncruiser®, Chieftain®, Sunflyer®, Winnebago Journey™, Itasca Horizon®, Ultimate Advantage®, and Ultimate Freedom®. These motor homes were manufactured between January 14, 2000 and September 15, 2000. The vehicles were identified using production records showing models and VINs.
3. The total number of vehicles potentially containing the Model 90 defective 'type one' seat belt buckle is: 6,550.
4. 100 percent of these vehicles may contain one or more Model 90 'type one' seat belts with the defective buckle.
5. Certain Model 90 'type one' seat belt assemblies received by Winnebago may have defective buckles. The defect is such that the buckle and tongue may not stay connected as required due to internal buckle components incorrectly designed and/or manufactured.
6. Am-Safe Commercial Products, Inc., 240-C N. 48<sup>th</sup> Avenue, Phoenix, Arizona 85043, Winnebago's seat belt supplier, informed us of the defect.
7. N/A.
8. Winnebago Industries, Inc., in conjunction with Am-Safe Commercial Products, will remedy this situation by replacing defective buckles. Winnebago estimates the dealer letter will be mailed on or about October 20, 2000. The owner letter will be mailed two weeks later.
9. Enclosed is a copy of the dealer letter in draft form.

DJ154/1

Ms. Kathleen C. DeMeter, Director  
September 29, 2000  
Page Two

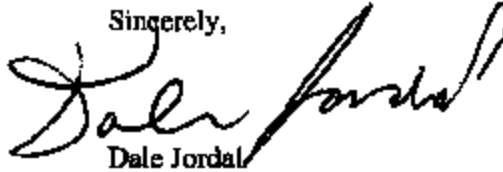
00V-273.004 (23)

10. Enclosed is a copy of the owner letter in draft form.

11. The recall documents will carry the Winnebago Industries, Inc. Number 76.

Should you have questions regarding this information, please contact the undersigned.

Sincerely,



Dale Jordal  
Codes & Standards Coordinator

DJ154/2

Enclosure

c: Ray Beebe  
Steve Evenson  
Marv Nieman  
Donna Bindel  
Jeff Fields (Am-Safe)

**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has been informed that a defect which relates to motor vehicle safety exists in Minnie®, Spirit®, Minnie Winnie®, Sundancer®, Brave®, Brave® SE, Sunrise®, Sunrise® SE, Adventurer®, Suncruiser®, Chieftain®, Sunflyer®, Winnebago Journey™, Itasca Horizon®, Ultimate Advantage®, and Ultimate Freedom®. Lap belts with a defective buckle may be installed in motor homes built between January 14, 2000 and September 15, 2000. Some belt assemblies shipped to Winnebago had damaged or deformed areas on the buckle pawl. The deformation is such that during engagement, the connector may be unable to transfer the load to the buckle. In some cases, this can cause the buckle to unlatch and leave the occupant unrestrained.

**WHAT WE WILL DO**

Winnebago/Itasca dealers will inspect the lap belt buckles and, if necessary, replace it with a new belt and buckle assembly at no charge to you.

**WHAT YOU SHOULD DO**

Please contact your Winnebago/Itasca dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the belt assembly. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago, Itasca, and Ultimate dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (515-582-6939). If you are still unable to obtain such installation without charge to you and within a reasonable time, you may contact the Administrator, N.H.T.S.A., Washington, DC 20590, or call toll free, Auto Safety Hot Line, 800-424-9393 (Washington, DC, residents may call 202-366-0123).

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage-paid owner reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.  
Forest City, Iowa 50436

DJ154/4  
Enclosure

**TO: Winnebago®, Itasca®, and Ultimate™ Dealers**

**SUBJECT: Campaign #76 - Am-Safe Lap Belt Buckle**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has been informed that a defect which relates to motor vehicle safety exists in Minnie®, Spirit®, Minnie Winnie®, Sundancer®, Brave®, Brave® SE, Sunrise®, Sunrise® SE, Adventurer®, Suncruiser®, Chieftain®, Sunflyer®, Winnebago Journey™, Itasca Horizon®, Ultimate Advantage®, and Ultimate Freedom®. Lap belts with a defective buckle may be installed in motor homes built between January 14, 2000 and September 15, 2000. Some belt assemblies shipped to Winnebago had damaged or deformed areas on the pawl. The deformation is such that during engagement, the connector may be unable to transfer the load to the buckle. In some cases, this can cause the buckle to unlatch and leave the occupant unrestrained.

#### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

#### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory, or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer, and arrangements made to make the required correction according to instructions contained in this campaign.

00V-273.004(05)

MEMORANDUM  
Page Two

# INSTRUCTION TO PERFORM CAMPAIGN #76

## Affected Models:

2000 and 2001 models built between January 14, 2000 and September 15, 2000.

## Repair Procedure:

Inspect all Model 90 'type one' (lap) seat belt buckles. DRIVER AND CO-PILOT SEAT BELTS ARE NOT AFFECTED. Buckles marked with Lot Number 9909, 9912, or 0001 are considered defective and need to be replaced. Please refer to instruction sheet for replacement procedure and return of defective belts.

## Parts Information:

Order the following from the Winnebago Parts Administrator at 800/556-9670. When ordering, use Dealer Number 7646 or you will be charged for these parts.

Quantity	Part Description	Part Number
1	Belt/Buckle Assembly	007021-01-700

## REIMBURSEMENT

When the service has been completed, fill out your repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before it is submitted to Winnebago Industries.

	OPERATION NUMBER	TIME ALLOWANCE
INSPECTION OF BUCKLES: <u>(DRIVER AND CO-PILOT SEAT BELTS ARE NOT AFFECTED)</u>	<u>240101</u>	<u>.4 hr.</u>
- or -		
REPLACEMENT OF BUCKLE SIDE OF SEAT BELT ASSEMBLY (To replace one or more belts)	<u>247601</u>	<u>1.0 hr.</u>

Thank you for your cooperation.

Winnebago Industries, Inc.  
Forest City, Iowa 50436

DJ154/6

Enclosures

RECEIVED

## Safety Defect and Noncompliance Report Guide for Vehicles

## PART 573 Defect and Noncompliance Reports

SEP 15 PM 4:39

OFFICE

SAFETY INVESTIGATION

On 8-31, 2000, AM-Safe [MFR] decided that (a defect which relates to motor vehicle safety) (a noncompliance with Federal Motor Vehicle Safety Standard No.         ) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: 9-15-00

Furnish the manufacturer's identification code for this recall (if applicable):         

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Newmar Corp.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Duane Castrol Warranty Manager

Telephone Number: 219-773-7791 Fax No.: 219-773-2007

Name and Title of Person who prepared this report.

Duane Castrol  
Warranty Manager

Signed: Duane Castrol

9-15-00

<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

Make(s): NEWMAR Model Years Involved: 2000-2001 Model(s): Motorized units

Production Dates: Beginning: Jan. 15, 2000 Ending: 9-4-2000

VIN Range: Beginning: 51873 Ending: 97411

Vehicle Type: Motorhome Bodystyle: Class

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Production dates only

Make(s): NEWMAR Model Years Involved: 2000-2001 Model(s): motorized

Production Dates: Beginning: 1-25-2000 Ending: 9-4-2000

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. 100% of Motorized product

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
all motorized product	2000-2001	1512 units
Production Dates		

Total Number Potentially Affected by the Recall: 1512

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 1512

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Beginning date established from date first shipment  
arrived at newmar  
Ending date established by date of product inspection +  
inventory check.

**III. Describe the Defect or Noncompliance**

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Sent Bolt supplied by Am-Safe.

Describe the cause(s) of the defect or noncompliance condition.

Contact Am-Safe.

Describe the consequence(s) of the defect or noncompliance condition.

Am-Safe

Identify any warning which can (a) precede or (b) occur.

Am-Safe

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

AM-Safe Commercial Products INC.

23845 County Rd. 6, units A+B

Elkhart IN. 46514

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Jeff Fields

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims. *Contact AM-Safe*

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

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**V. Identify the Remedy**

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

*Contact AM-Safe.*

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Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

*Contact AM-Safe*

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Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Am-Safe

#### VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Am-Safe

#### VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

**Note** that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

**Safety Defect and Noncompliance Report Guide for Vehicles  
PART 573 Defect and Noncompliance Report"**

On September 11, 2000, Country Coach, Inc., [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. \_\_\_\_\_) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: September 11, 2000

Furnish the manufacturer's identification code for this recall (if applicable): 00E-048.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §39164.

Country Coach, Inc. P.O. Box 400 or 135 East First Ave., Junction City, OR 97448

Phone: (541) 998-3720 / (800) 547-8015 Fax: (541) 998-9272

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

David M. Diamond, Vice President of Engineering and Director of Quality Assurance.

Telephone Number: (541) 998-3720 Fax No.: (541) 998-9272

Name and Title of Person who prepared this report.

David M. Diamond

Vice President of Engineering and Director of Quality Assurance

Signed: \_\_\_\_\_

9/20/00

Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s):** MHL **Model Years Involved:** 2000 – 2001 **Model(s):** ALLURES  
**Production Dates: Beginning:** 02-02-00 **Ending:** 09-08-00  
**VIN Range: Beginning:** 4U7A5DJ18Y1101608 **Ending:** 4U7A6DJ19Z1101969

**Vehicle Type:** MPV **Bodystyle:** Class A Motorhome - Rear-Engine (diesel)

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Limited to coaches equipped with Am-Safe seat belt buckles identified in the Am-Safe Campaign Notice, NHTSA File: 00E-048.

**Make(s):** MHI **Model Years Involved:** 2000 – 2001 **Model(s):** INTRIGUES  
**Production Dates: Beginning:** 02-02-00 **Ending:** 09-08-00  
**VIN Range: Beginning:** 4U7B5EK1XY1101604 **Ending:** 4U7B6EK13Z1101989  
**Vehicle Type:** MPV **Bodystyle:** Class A Motorhome – Rear Engine (diesel)

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Limited to coaches equipped with Am-Safe seat belt buckles identified in the Am-Safe Campaign Notice, NHTSA File: 00E-048

**Make(s):** MHM **Model Years Involved:** 2000 – 2001 **Model(s):** MAGNA  
**Production Dates: Beginning:** 02-02-00 **Ending:** 09-08-00  
**VIN Range: Beginning:** 4U7C6EN14Y1101563 **Ending:** 4U7C6EN19Z1101978  
**Vehicle Type:** MPV **Bodystyle:** Class A Motorhome – Rear Engine (diesel)

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Limited to coaches equipped with Am-Safe seat belt buckles identified in the Am-Safe Campaign Notice, NHTSA File: 00E-048

**Make(s):** MHA **Model Years Involved:** 2000 – 2001 **Model(s):** AFFINITY  
**Production Dates: Beginning:** 02-02-00 **Ending:** 09-08-00  
**VIN Range: Beginning:** 4U7D7EM12Y1101564 **Ending:** 4U7D7EM15Y1101106

**Vehicle Type:** MPV **Bodystyle:** Class A Motorhome – Rear Engine (diesel)

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Limited to coaches equipped with Am-Safe seat belt buckles identified in the Am-Safe Campaign Notice, NHTSA File: 00E-048

**L. Identify the Vehicle Models Involved in the Recall**

**Make(s):** MAT **Model Years Involved:** 2000 – 2001 **Model(s):** AFFINITY / TAG  
**Production Dates: Beginning:** 02-02-00 **Ending:** 09-08-00  
**VIN Range: Beginning:** 4U7D8EM12Y1101562 **Ending:** 4U7D8DM14Z1101946  
**Vehicle Type:** MPV **Bodystyle:** Class A Motorhome – Rear Engine (diesel)

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Limited to coaches equipped with Am-Safe seat belt buckles identified in the Am-Safe Campaign Notice. NHTSA 00E-048

**Make(s):** MC **Model Years Involved:** 2001 **Model(s):** CONCEPT  
**Production Dates: Beginning:** 04-01-00 **Ending:** 08-20-00  
**VIN Range: Beginning:** 4U7E9FR18Z1101910 **Ending:** 4U7E9FR18Z1101910  
**Vehicle Type:** MPV **Bodystyle:** Class A Motorhome – Rear Engine (diesel)

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Limited to coaches equipped with Am-Safe seat belt buckles identified in the Am-Safe Campaign Notice. NHTSA File: 00E-048

**Make(s):** BC **Model Years Involved:** 2000 – 2001 **Model(s):** BUS CONVERSION  
**Production Dates: Beginning:** 02-02-00 **Ending:** 09-08-00  
**VIN Range: Beginning:** 2PCM33491X1026964 **Ending:** 2PCW33499Y1027158

**Vehicle Type:** MPV **Bodystyle:** Class A Motorhome – Rear Engine (diesel)

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Limited to coaches equipped with Am-Safe seat belt buckles identified in the Am-Safe Campaign Notice. NHTSA File: 00E-048

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.** 344 units recalled - total 100%

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

**Number of Vehicles**

**Model** 344 **Year** 2000 - 2001

**Potentially Involved**

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**Total Number Potentially Affected by the Recall :**

344

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:** 95%

**Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

The recalled seat belt buckles were supplies to Country Coach, Inc. by Am-Safe Commercial Products, Inc. (Indiana Division) as a seat belt assembly. Am-Safe has supplied to Country Coach a list of all Country Coach purchase orders of the seat belt assemblies manufactured between December, 1999 and early 2000 (06-16-00) with the subject buckles. See attached Am-Safe Commercial Products, Inc. Recall Campaign Number 000801. Country Coach has used archival records to identify all the VINs which have the seat belt assemblies with the subject buckles.

**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

According to the Am-Safe recall campaign notice (NHTSA File: 00E-048), the defect is located at the pawl in the buckle. The nature of the defect is that the connector when inserted into the buckle strikes a deformed area on the buckle pawl.

**Describe the cause(s) of the defect or noncompliance condition.**

The pawl deformity is such that during engagement, the connector may be unable to transfer the load to the buckle according to Am-Safe's recall campaign notice.

**Describe the consequence(s) of the defect or noncompliance condition.**

In some cases, this can cause the buckle to unlatch and leave the occupant unrestrained according to Am-Safe's recall campaign notice.

**Identify any warning which can (a) precede or (b) occur.**

Unknown.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

Am-Safe Commercial Products, Inc.

240 - B N 48<sup>th</sup> Ave.

Phoenix, AZ 85043

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

Mr. Kerry Wilcox, Engineering Manager

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

Country Coach, Inc. has no known reports of incidents concerning this part.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

**V. Identify the Remedy**

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Am-Safe Commercial Products is requesting that all seat belt buckles with buckle lot numbers 9909 and 9912 manufactured between December, 1999 and early 2000, be removed and replaced. Am-Safe is furnishing replacement buckles which are free of the subject defect.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Country Coach assumes that the replacement seat belt buckles will pass performance standards related to vehicle occupant restraints. Country Coach further assumes that the seat belt buckles designated by the manufacturer as depicted in the attached photograph would be replaced with seat belt buckles NOT stamped with buckle lots 9909 or 9912.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

To remedy the defect in the field, Country Coach is replacing the seat belt buckles. This recall will replace 445 of the identified (defective) seat belt buckles installed in the affected 344 motor homes. The defective seat belt assemblies in production inventory have been removed and returned to Am-Safe.

#### **VI. Identify the Recall Schedule**

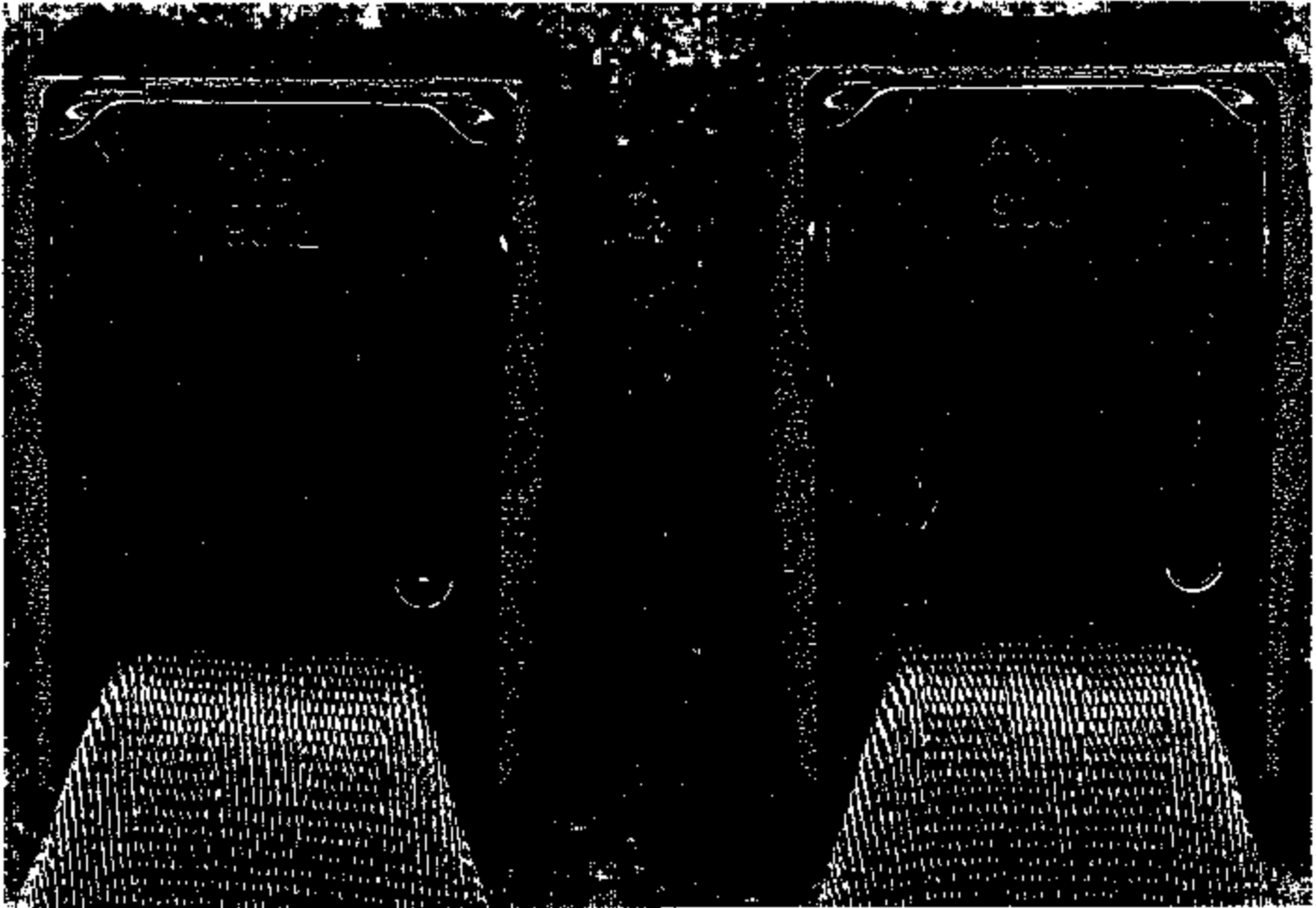
Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

All 445 Am-Safe seat belt buckles identified as defective will be replaced with seat belt buckles not containing the defect as soon as Am-Safe can supply Country Coach with the replacement buckles. Country Coach does not foresee any problems with implementing the recall. Safety Recall Notices will be mailed to all owners of the affected motor homes on or before September 27, 2000. The dealer Vehicle Safety Defect Service Bulletin will also be mailed on or before September 27, 2000. Mailings will be by Certified Mail, Return Receipt Requested, and First Class Mail.

#### **VII. Furnish Recall Communications**

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.



BUCKLE LOT NUMBERS ARE STAMPED ON THE BACKSIDE OF THE BUCKLE. THE BUCKLE LOT NUMBERS OF CONCERN ARE 9909 AND 9912.

ASCP IS AM-SAFE COMMERCIAL PRODUCTS.



00V-273.006 (09)  
AM-SAFE COMMERCIAL PRODUCTS, INC. (INDIANA DIVISION)

23845 County Rd 6, Units A & B

Elkhart, Indiana 46514

PH: (219) 266-8330 • FAX: (219) 266-8288

August 31, 2000

IL653

COUNTRY COACH  
135 EAST 1ST STREET  
PO BOX 400  
JUNCTION CITY OR 97448

DAVE DIAMOND ---

### SAFETY RECALL NOTICE

Am-Safe Commercial Products Recall Campaign Number 000801

NHTSA Reference No. 00E 048

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### Reason for recall

Am-Safe Commercial Products has determined that a defect exists in several lots of center push button buckles that were manufactured in December 1999 and early 2000. Buckle pawls from several affected lots were observed to have deformations to the edges of the surface intended to contact the connector during loading. The tools for the connectors intended for use with these buckles were modified in October and November of 1999. The new connector geometry locates the contact point between the pawl and the connector on the deformed areas of the pawl. The deformation is such that during engagement, the connector may be unable to transfer the load to the buckle. In some cases, this can cause the buckle to unlatch and leave the occupant unrestrained.

Some of these buckles were shipped as raw components and some were used to make seat belt assemblies. Our records indicate that buckles or assemblies with buckles from the affected lots were shipped to you in the orders listed on the attachment.

Please locate the above referenced buckles and assemblies in your inventory and customer base. Please return any unused/in stock affected components to Am-Safe Commercial Products and contact us as soon as possible regarding replacement.

For belts that have been installed in vehicles, we request that you notify the vehicle owners that received seat belts from the indicated lots and arrange to have only the push button buckle half of the seat belt replaced. The replacement of each buckle half can be completed in ¼ hour or less. Am-Safe Commercial Products will provide replacement buckle halves free of charge on request and will reimburse the estimated cost of replacement at the current and customary rate. Please return all replaced buckle halves to Am-Safe Commercial Products along with your record of the vehicle model, VIN and date of replacement.

For belts or buckles that were sold separately, please notify customers to return only the push button buckle half of the seat belts for replacement. As with vehicle-mounted belts, Am-Safe Commercial Products will provide replacement push button buckle halves free of charge on request.

Please refer all questions to Jeff Fields at Am-Safe Commercial Products, 219-266-8330.

00V-273.006 (10)

DATE	CUSTOMER NAME	TOP ASSY PART NUMBERS	QUANTITY	BUCKLE LOT NUMBER	LABEL LOT NUMBER	SHOP ORDER NUMBER	CUST PO #	NON CERTIFIED
1/31/00	Country Coach	209-02	80	9909	0100	122837	335844	
4/25/00	Country Coach	209-02	140	9912	209	124450	344012	
5/3/00	Country Coach	209-02	10	9912	209	124580	818047	
5/16/00	Country Coach	209-02	80	9912	209	124740	P399470	
6/16/00	Country Coach	209-02	80	9912	209	125269	401846	
6/26/00	Country Coach	209-02	80	9912	209	125457	402280	
7/10/00	Country Coach	209-02	10	9912	209	125561	402808	
	Country Coach	209-02	80	9912	209	123773	339938	
3/13/00	Country Coach	90-02	300	9912	0100	123684	339857	
4/24/00	Country Coach	90-02	200	9909	1199	124449	344012	
5/9/00	Country Coach	90-02	300	9909	1199	124728	P399470	

THE FOLLOWING IS A SAMPLE LETTER YOU MAY WANT TO USE TO NOTIFY  
YOU CUSTOMERS

\*\*\*\*\*DRAFT\*\*\*\*\*

Notification Date

Customer Contact

Customer Name

Customer Address

00V-273.006 (11)

**SAFETY RECALL NOTICE**

Am-Safe Commercial Products Seat Belts

NHTSA Reference No. 00E 048

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Am-Safe Commercial Products, the company that manufactures the seat belts for your vehicle, has determined that a defect exists in several lots of lap belt (type I) and 3-point restraint system (type II) seat belt assemblies containing a center push button buckle. The defect is such that on some seat belts, the buckle and connector may unlatch during a collision, leaving the occupant unrestrained. Bodily injury to the occupant could result if this occurs.

Our records indicate that seat belts from the affected lots were supplied with your vehicle. Please take your vehicle to your nearest dealer for replacement or contact us at (telephone number).

If you are unable to obtain replacement seat belts without charge to you, or within a reasonable time, you may contact the Administrator in care of N.H.T.S.A., 400 Seventh Street, Washington, D.C. 20590 or toll free through the Auto Safety Hotline at 1-800-424-9393 (Washington, D.C. residents may call 202-366-0123).

We apologize for any inconvenience this recall may cause you. As always our first priority is the safety of the people using our products.

Sincerely,

Company Representative

\*\*\*\*\*DRAFT\*\*\*\*\*

# COUNTRY COACH INC

THE WORLD'S FINEST MOTORCOACHES

## VEHICLE SAFETY DEFECT SERVICE BULLETIN

00V-273.006 ②

VIA: CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND  
FIRST CLASS MAIL

DATE: September 2000

RE: VEHICLE DEFECT OWNER NOTIFICATION 00E-048

Dear Country Coach Service Provider:

This bulletin is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### DEFECT DESCRIPTION:

Am-Safe Commercial Products, Inc. has advised Country Coach, Inc. that a defect exists on certain Country Coach Motor homes, which is related to Motor Vehicle Safety. These vehicles are equipped with Am-Safe seat belt buckles with buckle lot numbers 9909 and 9912. These seat belt buckles do not satisfy the performance requirements related to occupant restraint systems. In some cases, the defect may cause the seat belt buckle to unlatch in a collision and leave the occupant unrestrained. Bodily injury could result if this occurs.

### MODELS AFFECTED:

#### INTRIGUE:

MHI 400CG GT SG CHEF'S CHOICE  
MHI 400CD SG COOK'S NOOK DELIGHT  
MHI 320CD SG COOK'S DREAM  
MHI 360CD SG COOK'S NOOK  
MHI 360GD SG GALLEY'S OPEN  
MHI 400GS SG GOURMET ON THE ROAD  
MHI 400GV SR GRANDVIEW  
MHI 360HO SR HORIZON  
MHI 400SD SG SUITE IF DREAMS  
MHI 360ET TIARA

#### ALLURE:

MHL 400CH SG CHANDLER  
MHL 320CR SG CRESCENT  
MHL 400CP SG CROWN POINT  
MHL 360DT SG DESCHUTES  
MHL 400LP SG LA PINE  
MHL 360RG SR ROGUE  
MHL 400SN SR SENECA

#### BUS CONVERSION:

BC 450DN SG DOMINION  
BC 450GC GRAND CENTER  
BC 450KN KENSINGTON  
BC 450MH MARKHAM

#### MAGNA:

MHM 360CC FD CHEF'S CHOICE  
MHM 400FF GT SR FANFARE  
MHM 400FF SR FANFARE  
MHM 360GS SG GALLEY SENSATION  
MHM 400IN SG INDULGENCE

#### AFFINITY:

MHA 400CT SG FD CHATEAU  
MHA 400GC SG FD GRANDE CHALET  
MHA 400VL SG VILLA

#### AFFINITY W/ TAG:

MAT 420BB GT SG BED & BREAKFAST  
MAT 420BB SG BED & BREAKFAST  
MAT 400ER SG EVENING RETREAT

#### CONCEPT:

MC 450OM OMEGA

Corporate Office  
(541) 998-3720  
(800) 547-8015  
Fax: (541) 998-6687 Admin  
Fax: (541) 998-9275 Mktg

Sales Support  
(541) 998-3001  
(800) 654-0223  
Fax: (541) 998-8710

Parts & Service  
(541) 998-9202  
(800) 452-8015  
Fax: (541) 998-5161 Parts  
Fax: (541) 998-8043 Svc

PO Box 400  
135 East First Avenue  
Junction City, OR 97448

www.countrycoach.com

**VEHICLE SAFETY  
DEFECT SERVICE BULLETIN**

To correct this condition, Am-Safe Commercial Products, Inc. recommends that the seat belt buckle be removed and replaced. This work will be done free of charge to the consumer. Replaced buckle halves must be returned to Country Coach. Repair labor is not expected to exceed one quarter (1/4) hour per seat belt buckle.

**IMPORTANT:** Some of the involved motor homes may still be in dealer inventory. Federal law requires you to complete the recall service on these vehicles before retail delivery.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with owners to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact the Country Coach customer service department. If their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date, the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

Sincerely,

Eric S. Smith  
Compliance Administrator, Country Coach, Inc.

Enclosures (2)

CC: Gary Dwyer, Vice President, Service, Country Coach, Inc.  
David M. Diamond, Vice President of Engineering/Quality Assurance, Country Coach, Inc.

# COUNTRY COACH INC

THE WORLD'S FINEST MOTORCOACHES

VIA: CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND  
FIRST CLASS MAIL

September 2000

RE: VEHICLE DEFECT OWNER NOTIFICATION 00E-048

Dear Country Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

## DEFECT DESCRIPTION:

Am-Safe Commercial Products, Inc. has advised Country Coach that a defect exists on certain Country Coach motor homes, which is related to Motor Vehicle Safety. These vehicles are equipped with Am-Safe seat belt buckles with buckle lot numbers 9909 and 9912. These seat belt buckles do not satisfy the performance requirements related to occupant restraint systems. In some cases, the defect may cause the seat belt buckle to unlatch in a collision and leave the occupant unrestrained. Bodily injury could result if this occurs.

## MODELS AFFECTED:

### INTRIGUE:

MHI 400CG GT SG CHEF'S DELIGHT  
MHI 400CD SG CHOC. DELIGHT  
MHI 320CD SG CROWN DREAM  
MHI 300IN SG COOK'S NOOK  
MHI 300SD SG GALLEY'S OPEN  
MHI 400ER SG GOURMET ON THE ROAD  
MHI 400GT SR GRANDVIEW  
MHI 360HO SR HORIZON  
MHI 400SD SG SUITE IF DREAMS  
MHI 360ET TIARA

### ALLURE:

MHL 400CH SG CHANDLER  
MHL 320CR SG CRESCENT  
MHL 400CP SG CROWN POINT  
MHL 360DT SG DESCHUTES  
MHL 400LP SG LA FINE  
MHL 360RG SR ROGUE  
MHL 400SN SR SENECA

### BUS CONVERSION:

BC 450GC GRAND CENTER  
BC 450KN KENSINGTON  
BC 450MH MARKHAM  
BC 450MK MACKENZIE

### MAGNA:

MHM 360CC FD CHEF'S CHOICE  
MHM 400FF GT SR FANFARE  
MHM 400FF SR FANFARE  
MHM 360GS SG GALLEY SENSATION  
MHM 400IN SG INDULGENCE

### AFFINITY:

MHA 400CT SG FD CHATEAU  
MHA 400GC SG FD GRANDE CHALET  
MHA 400VL SG VILLA

### AFFINITY W/ TAG:

MAT 420BB GT SG BED & BREAKFAST  
MAT 420BB SG BED & BREAKFAST  
MAT 400ER SG EVENING RETREAT

### CONCEPT:

MC 450OM OMEGA

### Corporate Office:

(541)998-3720  
(800)547-8015  
Fax: (541)998-6687 Admin  
Fax: (541)998-9275 Mktg

### Sales Support:

(541)998-3001  
(800)654-0223  
Fax: (541)998-8710

### Parts & Service:

(541)998-9202  
(800)452-8015  
Fax: (541)998-5161 Parts  
Fax: (541)998-8043 Sec

PO Box 400  
135 East First Avenue  
Junction City, OR 97448

www.countrycoach.com

To correct this condition, AM-Safe Commercial Products, Inc. recommends that the seat belt buckle be removed and replaced. This work will be done free of charge to the consumer. The removed parts will be returned to Am-Safe. Repair labor is not expected to exceed one quarter (1/4) hour per seat belt buckle.

Please contact your Country Coach dealer or call Country Coach for a recommended service facility as soon as possible to arrange a service date and shipment of your replacement seat belt buckles prior to your service date. Instructions for making this correction have been sent to your dealer.

If you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) days, we recommend you contact Country Coach customer service by calling 1-800-452-8015 and ask for the technical service representative handling your coach model.

After contacting your dealer and Country Coach customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington D.C. 20590, or call 1-888-327-4237.

If you have sold or traded your vehicle, please let us know by completing and returning the prepaid postage reply card.

We are sorry we caused you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

The service facility that does the repairs will need the enclosed warranty claim to submit their billing.

Sincerely,

Dick Sabath  
Compliance Administrator, Country Coach, Inc.

Enclosure (1)

CC: Gary Dwyer, Vice President, Service, Country Coach, Inc.  
David M. Diamond, Vice President of Engineering Quality Assurance, Country Coach, Inc.



135 East 1<sup>st</sup> Avenue • P.O. Box 400 • Junction City, Oregon 97448 • (800)452-8015 • (541)998-9202 • (541)998-8043 [FAX]

00Y-273.006 (16)

**VEHICLE OWNER REPLY CARD:**

MODEL	VIN'(s) AFFECTED	PRODUCTION #s
MHI-ALLURE	4U7A5J18Y1101608 - 4U7A6DJ19Z1101969	30516-30608
MHI-INTRIGUE	4U7B5EK1XY1101604 - 4U7B6EK13Z110989	11084-11217
MHM-MAGNA	4U7C6EN14Y1101563 - 4U7C6EN19Z1101978	5850-5954
MC-CONCEPT	4U7E9FR18Z1101910	5937
BC-CONVERSION	2PCM33491X1026964 - 2PCW33499Y1027158	60436-60453
MHA-AFFINITY	4U7D7EM12Y1101564 - 4U7D7EM15Y1101106	5851-5931
MAT-AFFINITY TAG	4U7D8EM12Y1101562 - 4U7D8DM14Z1101946	5849-5947

This owner reply card identifies your vehicle as subject to this recall, if you have sold or traded your vehicle please complete this information and mail to the pre-paid address.

VIN NUMBER: \_\_\_\_\_

MANUFACTURERS PRODUCTION NUMBER: \_\_\_\_\_

DATE: \_\_\_\_\_

MAILING ADDRESS TO WHOM YOU SOLD OR TRADED THE COACH TO: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_

ZIP CODE: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

DATE SOLD OR TRADED: \_\_\_\_\_

CERTIFIED MAIL



7008 0520 0015 6879 7560

**COUNTRY COACH INC**  
185 East First Avenue - PO Box 400  
Junction City, Oregon 97448

185 East First Avenue - PO Box 400  
Junction City, Oregon 97448

- Complete Items 1, 2, and 3. Also complete Item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

WD-10907

LONNIE BURGER  
3171 ORCHARD RD  
MOUNT JOY, PA 17552

A. Received by (Please Print Clearly) B. Date of Delivery

C. Signature

X

☐ Agent  
☐ Addressee

D. Is delivery address different from Item 1?  
If YES, enter delivery address below:

☐ Yes  
☐ No

2. Service Type

☒ Certified Mail ☐ Express Mail  
☒ Registered ☐ Return Receipt for Merchandise  
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee)

☐ Yes  
☒ No

3. Article Number (Copy from service label)

7008 0520 0015 6879 7560

PS Form 3811, July 1990

Domestic Return Receipt

00000-00-0000

WD-10907

LONNIE BURGER  
3171 ORCHARD RD  
MOUNT JOY, PA 17552

**ATTENTION**  
**SAFETY RECALL NOTICE**

COV-273.006(17)

**COACH AND CONVERSION SERVICE**  
125 East 4th Avenue • P. O. Box 400  
Junction City, Oregon 97448  
Toll Free 1-800-452-8015  
Direct (541) 988-9202  
Fax (541) 988-5181

**SERVICE CENTER NAME & ADDRESS**

52397

<b>SERVICE CENTER NAME &amp; ADDRESS</b>	COUNTRY CONCH NO.	MODEL		YEAR	MILEAGE
	DATE OF PURCHASE	DEALER	WRITTEN BY	DATE	
	ORIGINAL PURCHASER		VIN NO.		
ZIP _____	ADDRESS				AUTHORIZATION NO. _____
PHONE _____	PHONE _____		SERVICE CENTER AUTHORIZATION SIGNATURE _____		

[illegible]

SUBLET INVOICE NO.	VENDOR	AMOUNT

I certify the above warranty repairs have been completed to my satisfaction.

**Signature of Owner** \_\_\_\_\_

**All Warranty Claims must be filed in completely before being processed. REPAIRS IN EXCESS OF ONE HOUR must be authorized by Country Coach, Inc.**

LABOR	100.00
PAIRS	100.00
SUBTOTAL	200.00
SURPLUS	100.00
PAYABLE	100.00
TOTAL	400.00

RETURN WHITE AND YELLOW COPIES TO COUNTRY COACH, INC. KEEP PINK COPY FOR YOUR RECORDS

001-273.006 (15)



00V-273.008 ①

November 14, 2000

Mr. Kenneth Weinstein  
Associate Administrator for Safety Assurance  
National Highway Traffic Safety Administration  
400 7<sup>th</sup> Street, S.W.  
Washington, D.C. 20590

RE: Am-Safe Commercial Products Recall 00E-048

Dear Mr. Weinstein:

Am-Safe Commercial Products has notified Damon Corporation of the recall they are conducting in connection with the safety defect that relates to the lap belts.

I have enclosed our 573 report regarding this matter, along with Am-Safe's 573 report that was sent to Damon Corporation. We are currently in the process of determining the affected vehicles. When I obtain the owner information, I will forward it to Am-Safe so they can proceed with their notification.

Should you have any questions please feel free to call me at 219-264-5517.

Sincerely,

Brandy Ramsey  
Legal Coordinator

Enclosure

RECEIVED  
NOV 23 PM 1:15  
OFFICE  
ATTORNEY INVESTIGATION

**Safety Defect and Noncompliance Report Guide for Vehicles**  
**PART 573 Defect and Noncompliance<sup>1</sup>**

On August 21, 2000 Am-Safe Commercial Products has decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 571.209) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: 11/14/00

Furnish the manufacturer's identification code for this recall (if applicable): Am-Safe Recall Campaign Number 000801.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

(Manufacturer of recalled item on the motor vehicle)

Am-Safe Commercial Products

240-C N. 48th Ave.

Phoenix, AZ 85043

(Manufacturer of the motor vehicle)

Damon Corporation

P.O. Box 2888

Elkhart, IN 46515-2888

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Jeff Fields, Am-Safe Commercial Products

Telephone Number: 219-266-8330

Name and Title of Person who prepared this report.

Brandy Ramsey, Legal Coordinator

Signed: \_\_\_\_\_

<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Recalled Items of Equipment

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Still Determining Model Years Involved: 2000 & 2001 Model(s):

Production Dates: Beginning: 6/5/00 Ending: 9/5/00

Damon Unit No. Range: Beginning: Ending:

Vehicle Type: Motor Home Bodystyle: N/A

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
Still Determining	2000 & 2001	Still Determining

Total Number Potentially Affected by the Recall: ?(Damon Motor Homes)

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Am-Safe Commercial Products notified Damon Corporation of the defect that relates to motor vehicle safety and provided us with the part numbers that were equipped on the motor homes. Damon Corporation then determined which motor homes have the particular parts on them.

### III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

A defect exists in several lots of center push button buckles. Buckle pawls from several affected lots were observed to have deformations to the edges of the surface intended to contact the connector during loading.

Describe the cause(s) of the defect or noncompliance condition.

Damaged or deformed areas on the pawl.

Describe the consequence(s) of the defect or noncompliance condition.

During engagement, the connector may be unable to transfer the load to the buckle and the belt unlatches leaving the occupant unrestrained.

Identify any warning which can (a) precede or (b) occur.

N/A

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

See copy of Am-Safe's 573 report.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

See copy of Am-Safe's 573 report.

### IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

See copy of Am-Safe's 573 report.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

---

#### V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

See copy of Am-Safe's 573 report.

---

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

#### VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

See copy of Am-Safe's 573 report.

---

#### VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

**AM-SAFE COMMERCIAL PRODUCTS, INC.**

240-C North 48th Avenue Phoenix, AZ 85043

P11 (602) 233-3322 • FAX: (602) 233-1133

August 18, 2000

00V-273.008 ⑥

Kenneth N. Weinstein  
Associate Administrator for Safety Assurance  
National Highway Traffic Safety Administration  
400 7<sup>th</sup> Street, S.W.  
Washington, D.C. 20590

Dear Mr. Weinstein:

The following information is submitted in accordance with the defect reporting regulations in Title 49 of the Code of Federal Regulations, Part 573.

1. Manufacturer's Name:

Am-Safe Commercial Products  
240-C N. 48<sup>th</sup> Ave  
Phoenix, AZ 85043

2. Identification of Components Potentially Involved:

Center push button automotive (FMVSS571.209) seat belt buckle and assemblies manufactured using this buckle with buckle pawl lot numbers 01A, 02A and 05A.

Pawl Lot 01A

Total Pawls	Quantity:	34,463
Raw Components		
10003-02	Buckle with decal	10,211
Finished Assemblies		
60-02	Lap belt, black, 60" OAL	4,952
60-04	Lap belt, burg., 60" OAL	100
60-12	Lap belt, gray, 60" OAL	100
60-21	Lap belt, tan, 60" OAL	50
74-02	Lap belt, black, 74" OAL	11,500
74-12	Lap belt, gray, 74" OAL	50
90-02	Lap belt, black, 90" OAL	3,200
90-12	Lap belt, gray, 90" OAL	100
110-02	Lap belt, black, 110" OAL	2,200
120-02	Lap belt, black, 120" OAL	2,000

Am-Safe Commercial Products  
Safety Recall Campaign 000801  
August 21, 2000  
Page 1 of 4

## Pawl Lot 02A

Total Pawls	Quantity:	50,341
Raw Components		
10003-02	Buckle with decal	35,354
Finished Assemblies		
60-02	Lap belt, black, 60" OAL	2,747
60-04	Lap belt, blue, 60" OAL	336
74-02	Lap belt, black, 74" OAL	5,500
74-04	Lap belt, blue, 74" OAL	360
90-02	Lap belt, black, 90" OAL	6,016
90-04	Lap belt, blue, 90" OAL	28

## Pawl Lot 05A

Total Pawls	Quantity:	5,274
Raw Components		
None		
Finished Assemblies		
74-02	Lap belt, black, 74" OAL	3,174
60-02	Lap belt, black, 60" OAL	2,100

Suspect pawls are identified by lot numbers "01A", "02A" or "05A" impression stamped into pawl. Pawls are contained within buckles with lot numbers "9909", "9912" and "0001" sent to Am-Safe from our supplier Red Wood Enterprises. Seat belts using these buckles are identified by assembly lot control label sewn to the belts. Specific customers that received the belts will be identified by customer order records.

## Buckle and Seat Belt Assembly Manufacturer:

Red Wood Enterprises  
No. 38 Lu-Kong South 2<sup>nd</sup> Rd.  
Lu Kang Chang Hua Shien, Taiwan, R.O.C.  
Telephone: 011-886-4-7810588

## Pawl Manufacturer:

Yu Tai Corporation  
Address and telephone number unknown

3. Total number of belts affected:

90,078 units

4. Percentage of components containing condition.

10-15% of affected units

5. Description of condition:

Pawls from the affected lots were observed to have deformations to the edges of the surface intended to contact the connector during loading (see attachment 1). The tools for the connectors intended for use with these buckles were modified in October and November of 1999. The new connector geometry locates the contact point between the pawl and the connector on the deformed areas of the pawl. The deformation is such that during engagement, the connector is maybe unable to transfer the load to the buckle and the belt unlatches leaving the occupant unrestrained.

Condition is not detectable during standard FMVSS571.209 testing and all assemblies and components manufactured using these pawls meet or exceed all applicable Federal requirements for automotive seat belts.

6. Chronology of events:

July 20, 2000

- Customer notified account representative of condition in two of belts where belt was apparently releasing under normal use.

July 21, 2000

- Belts were received by engineering and QA departments and evaluated.
- Described condition was duplicated on suspect belts and was found to exist in other belts in stock
- Dynamic sled testing was conducted and confirmed condition could be duplicated in actual crash scenario

July 22, 2000 – August 11, 2000

- Investigation into root cause of condition was conducted using, static, bench and dynamic drop testing to duplicate conditions of release. Theory for failure was proposed and tested.

August 14, 2000

- Cause of unintended release determined.

August 21, 2000

- Research into affected customer base commenced for notification purposes.

Other than the customer notification of July 20, 2000, Am-Safe Commercial Products has received no warranty claims or complaints from the field concerning this condition.

7. Non-conformance to Standards:

Components containing suspect pawls comply with all sections of applicable Federal safety standards and are therefore defective but compliant

8. Description of Corrective Action:

- I. Am-Safe Commercial Product will identify the affected lots of finished seat belt assemblies and will notify affected customers on or before August 31, 2000.
- II. Am-Safe will instruct customers to notify end users to return affected belts for replacement beginning on receipt of notification.
- III. Am-Safe Commercial Products has notified supplier to modify pawl tool and to ship no other buckles with pawls from existing tool beginning August 2000.

9. Copy of Notices:

A copy of the preliminary notification notice is attached to this document (Attachment 2).

10. Am-Safe Commercial Products' campaign number:

000801

If you should have any questions or require any additional information, please do not hesitate to contact me at 602-233-3322 x 217.

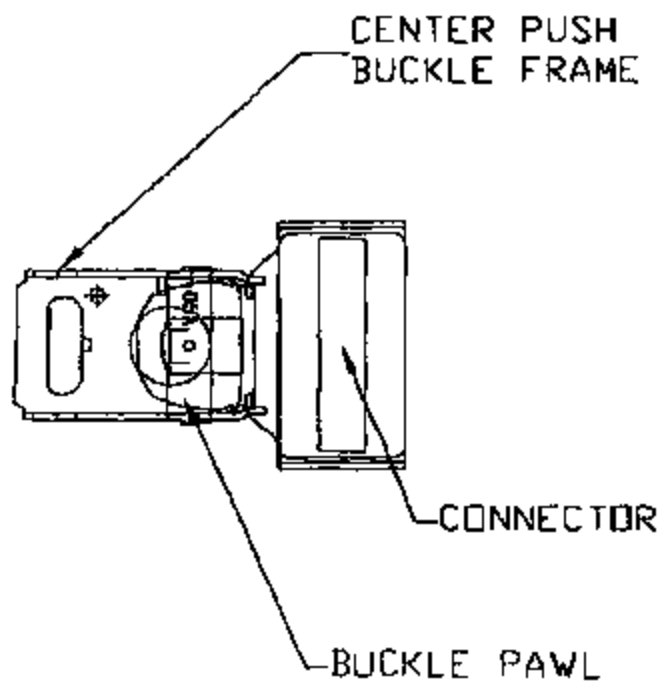
Sincerely,



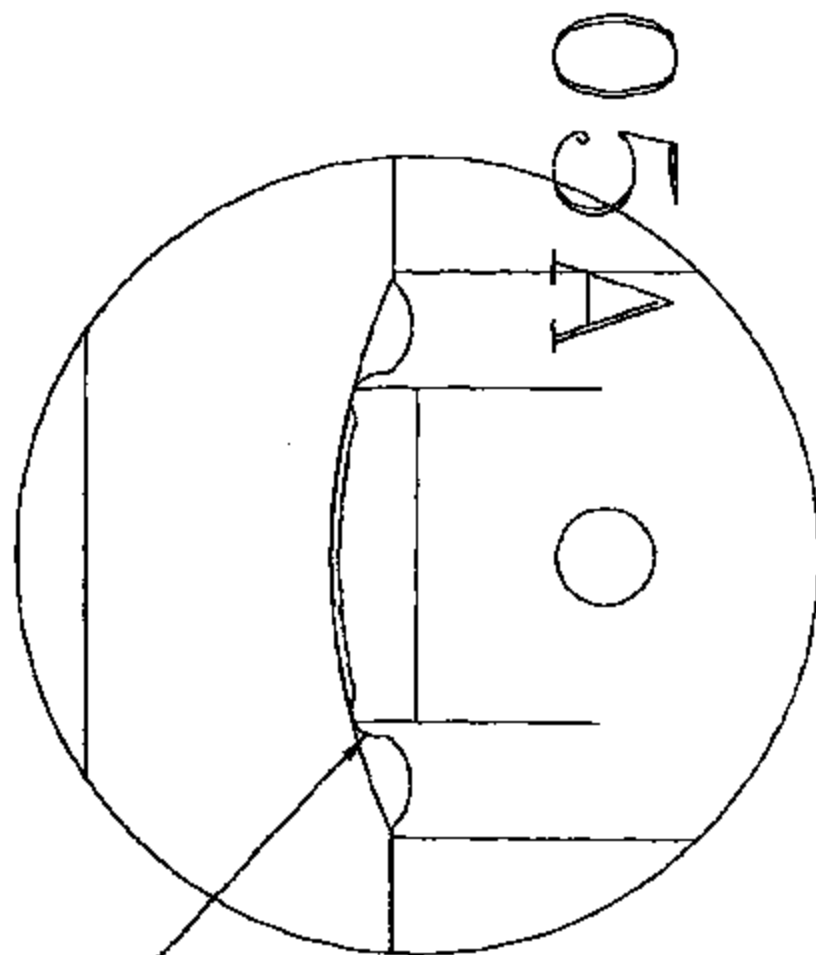
Kerry Wilcoxon, P.E.  
Engineering Manager  
Am-Safe Commercial Products

Am-Safe Commercial Products  
Campaign No. 000801  
August 18, 2000

62



DEFORMATION TO CONTACT  
SURFACE OF PAWL



00V-273.008 ③

ATTACHMENT I



**AM-SAFE COMMERCIAL PRODUCTS, INC.**

340-C North 48th Avenue Phoenix, AZ 85043

PH: (602) 233-3322 • FAX: (602) 233-1133

00V-273.008 ②

August 31, 2000

Customer Contact  
Customer Name  
Customer Address

### **SAFETY RECALL NOTICE**

Am-Safe Commercial Products Recall Campaign Number 000801

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### **Reason for recall**

Am-Safe Commercial Products has determined that a defect exists in several lots of center push button buckles that were manufactured in December 1999 and early 2000. Buckle pawls from several affected lots were observed to have deformations to the edges of the surface intended to contact the connector during loading. The tools for the connectors intended for use with these buckles were modified in October and November of 1999. The new connector geometry locates the contact point between the pawl and the connector on the deformed areas of the pawl. The deformation is such that during engagement, the connector is maybe unable to transfer the load to the buckle and the belt unlatches leaving the occupant unrestrained.

Some of these buckles were shipped as raw components and some were used to make seat belt assemblies. Our records indicate that buckles from the affected lot were shipped to you in the following form with the indicated lot numbers (for lot number locations, please see attachment A):

ASCP PN:	Description:	Shipped Date:	Quantity:	Lot No.:
10000-xx	Buckle	dd/mm/yy	xxxx	xxxx
50-xx	Lap belt, blue	dd/mm/yy	xxxx	xxxx

Please locate the above referenced buckles and assemblies in your inventory and customer base. Please return any unused affected components to Am-Safe Commercial Products and contact us as soon as possible regarding replacement.

For belts that have been installed, we request that you notify customers that received the components or seat belt assemblies from the above indicated lots and arrange to have the connector or connector portion of the belt replaced. The replacement of each belt can be completed in 1/2 hour or less. Am-Safe Commercial Products will provide replacement components free of charge and will reimburse the estimated cost of replacement at the current and customary rate. The vehicle make model, VIN and component lot number must be reported to Am-Safe Commercial Products and all replaced belts must be returned to Am-Safe Commercial Products.

Please refer all questions to Jeff Fields at Am-Safe Commercial Products, 210-266-8330.

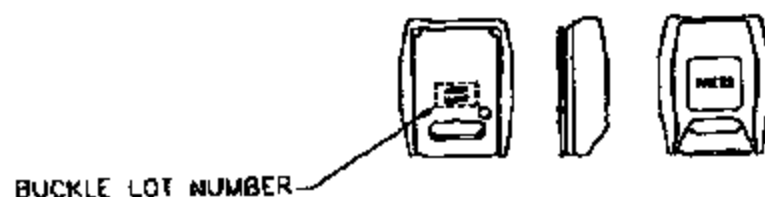


\*\*\*\*\*DRAFT\*\*\*\*\*

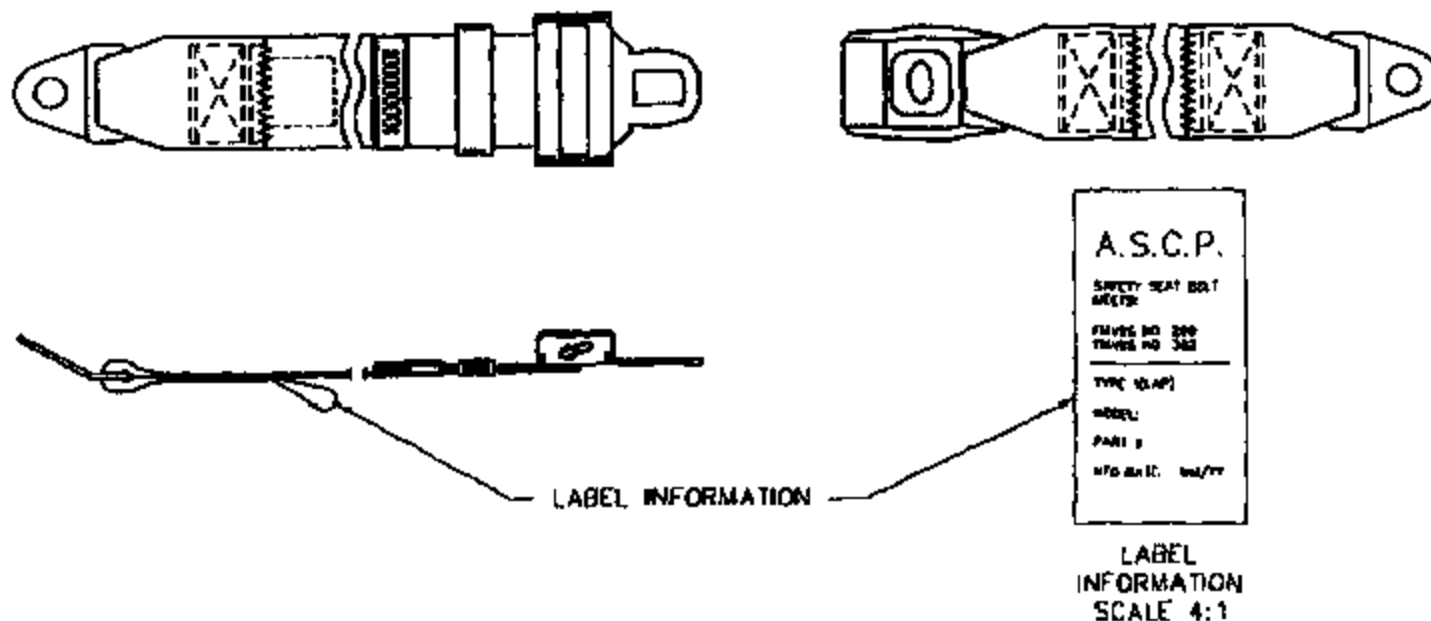
A member of The Harsco Group of companies

AM-SAFE COMMERCIAL PRODUCTS  
SAFETY RECALL CAMPAIGN NO. 000801  
AUGUST 31, 2000

BUCKLE LOT NUMBER LOCATION



SEAT BELT LOT NUMBER LOCATION





RECEIVED

00 DEC 18 2000



**HOME & PARK**  
MOTORHOMES

OFFICE  
DEFECTS INVESTIGATION

Wednesday, October 18, 2000

**VIA FACSIMILE AND COURIER**

Jon White  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

00V-273.009 (1)

**Re: Defect Information Report**

On September 15, 2000 Home & Park Motorhomes received notice of recall No. 00E 048 Am-Safe Commercial Products. Am-Safe Commercial Products, our seat belt supplier, has determined that a defect exist in several lots of lap belts, containing a center push button. These belts are used in the rear of the 170 and 190LL Roadtrek class "B" van motorhomes. The defect may exist in some of the motor vehicles listed below. Home & Park Motorhomes is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

1. Manufacturer: Home & Park Motorhomes  
Hanmar Motor Corporation  
100 Shirley Ave.  
Kitchener, ON N2B 2E1

Designated Agent: Joe Cacconi Sr.  
Joe Cacconi's Chrysler Complex  
2380 Military Road  
Niagara Falls, NY, 13404

Manufacturer's Contact Person: Alex Nastasescu P.Eng.  
Engineering Mgr.  
Phone: 519-745-1169/120  
Fax: 519-745-1170

2. Vehicles affected by this defect are class "B" motorhomes, Roadtrek 170 & 190LL models built on Dodge van chassis. (A complete list of VINs for units which may be affected will follow).
3. A total of 230 vehicles may contain the defect.
4. The recall will cover 100% of the 170 & 190LL units built by Home & Park Motorhomes with due dates ranging from 03/29/00 to 09/15/00.

00V-273.009 ②

5. The Dodge vehicle upfitted by Home & Park Motorhomes uses a after-market seat belts manufactured by Am-Safe Commercial Products. The seat belt buckle and connector may unlatch during a collision, leaving the occupant unrestrained. Bodily injury to the occupant could result if this occurs.
6. The determination of the defect is based on information as provided by Am-Safe Commercial Products. There are no reports of accidents or injuries related to the defect at this time.
7. N/A
8. To remedy the defect, all seat belts are to be replaced.

Yours truly,

**HOME & PARK MOTORHOMES**



George Clements  
Service, Warranty & Parts Coordinator

cc: Alex Nastasescu P.Eng.,

YK125991		1248553 Ontario	8300 Tenth Line	Norval RI	ON	L0P 1K0	Canada	17PD
YK137562	DANIEL	ZYBCZYNSKI	63 GABRIELLE DR	CHEEKTO	NY	14227	USA	19VD
YK137548	Paul	Smith	745 Hess Ct	Westminste	MD	21157	USA	19VD
YK142135								19VD
YK142168	Sharon	Herman	412 S 2nd St	O'Ma	MN	56277	USA	19VD
YK132492	rental	Candan RV		Langley	BC		Canada	17PD
YK137544	Steven	Evans	1329 Crystal Lake Circ	Houston	TX	77584	USA	19VD
YK132493	rental	Candan	20257 Langley Bypass	Langley	BC		Canada	17PD
YK137528	Joe	Royal	1106 Otero	San Cleme	CA	92673-35	USA	19VD
YK142123	BONNIE	HICKS	1070 JENNINGS AVE	SANTA RO	CA	95401	USA	19VD
YK142154	MELTON	MOTT	201 HENNING DR	SULPHUR	LA	70663	USA	19VD
YK137643								18VD
YK142155	Bob	Hafeman	N5923 Hill Side Dr	Wallace	MI	49693	USA	19VD
YK132494								17PD
YK142157	DANIEL	KALICKI	4068 DESOTO FARM RD	TALLAHAS	FL	32308-00	USA	19VD
YK142137	GEORGE & A	MARCHIN	3800 MONARCH CIRCLE	MANHATT	KS	66503-75	USA	19VD
YK132495	Fukushima	Kazumi	4-32-20 Kitsuhojlonmach	Musashimo			Japan	17PD
YK142140	Frank	McKenney	108R N Spring St	Searcy	AR	72143	USA	19VD
YK138707	Amino	Akiyoshi	3070-7 Motooshima Matsu	Ina-Eun			Japan	19VD
YK138090	Dorestine	Surber	205 Lake Dr	Jasper	TX	75951	USA	17PD
YK142141	Judith	Leib	10523 Adamsborouh	Houston	TX	77099	USA	19VD
YK132498	Fred	Bastable	184 McKee Ave	Willowdale	ON	M2A 4C7	Canada	17PD
YK137541	Richard	Williams	16404 Duncan Hill Road	Sparks	MD	21152	USA	19VD
YK142133	Charles	Ricci	4200 Twin Spits Rd	Hanaville	WA	98340	USA	19VD
YK138091								17PD
YK146852	Robert	Barnes	3000 El Toro Way	Santa Rosa	CA	95407	USA	17PD
YK147770	John	Muir	2088 W 116th St	Grant	MI	49327	USA	19VD
YK146856	H	SPRINGER JR	PO BOX 28450	PANAMA C	FL	32411	USA	17PD
YK146857								17PD
YK147749		Owasco	1426 Dundas St E	Whitby	ON	L1N 2K6	Canada	19VD
YK142160	Jerry	Bailes	22 Northridge Circ	Texarkana	TX	75503	USA	19VD
YK147751		Owasco	1426 Dundas St E	Whitby	ON	L1N 2K6	Canada	19VD
YK147758		Owasco	1425 Dundas St E	Whitby	ON	L1N 2K6	Canada	19VD
YK147760		Owasco	1425 Dundas St E	Whitby	ON	L1N 2K6	Canada	19VD
YK142170								19VD
YK142163	John	Jenkins	425 Patterson Rd	Gallinburg	TN	37738	USA	19VD
YK142164	Ted	Baker	5793 Sunset Trail	Ypsilanti	MI	48197-71	USA	19VD
YK147771								19VD
YK146858	W	Harding	612 W Franklin St	Richmond	VA	23220	USA	17PD
YK147777								19VD
YK142174								19VD
YK147759	Everett	Warr	96 Solberras	Unionville	ON	L3R 2J6	Canada	19VD
YK146846	Iwak	Masanori	2-1-11-402 Takamido	Inazawa			Japan	17PD
YK146859	Therese	Dempsey	POB 1623	Palatka	FL	32178	USA	17PD
YK142176	Elmer	Plummer	17 Pendleton St	Brewer	ME	04412	USA	19VD
YK146860								17PD
YK142180	PARKE	FRANKENFIELD	786 CAMELIA LANE	VERO BEA	FL	32963	USA	19VD
YK142181	David	Devane	313 Winter Dr.	Chester	MA	01011	USA	19VD
YK146851	DAVID	OMELICH	8814 MESA OAK	RIVERSIDE	CA	92508	USA	17PD
YK147779	Dr. Marilyn	Janeen	21436 Via Straits	Huntington	CA	92646	USA	19VD
YK150391	Charles	Lee	1520 Morgan Ct.	Mt. Sterling	KY	40353	USA	19VD
YK150392								18VD
YK150393	TJ	Arnold	1609 Muirfield Dr	Greenville	NC	27858	USA	19VD
YK125157	Austin	Grimes	2421 North Jackson Street	Little Rock	AR	72207	USA	19VD

YK146853	Ken	Pelter	851 Hamilton Ave	Menlo Park CA	94025	USA	17PD
YK147750	JIM & GLENN	CANNING	22 FITTONS HEIGHTS	ORILLIA ON	L3V 4M7	CANADA	19VD
YK157069	John	Strozyk	5177 Loma Verde	Oceanside CA	92056	USA	17PD
YK150396	David	Ebert	POB 5303	Tucson AZ	85703 03	USA	19VD
YK150397	Betty Jane	Schnelder	741 John St	Bensenville IL	60106	USA	19VD
YK157070	James	Penton	23640 N.E. Holladay St	Troutdale OR	97060	USA	17PD
YK148844							17PD
YK150398	William & Viol	Denery	1801 Lake Clay Dr	Lake Placid FL	33852	USA	19VD
YK148861	David	Tyler Jr	4800 Middleton Park Cir E	Jacksonville FL	32224 68	USA	17PD
YK157287	Larry (LAURO)	Dungca	11782 Pinedale Rd	Moorpark CA	93021	USA	19VD
YK148862	John	Ashline	10 JF Kennedy Ave	Clinton MA	01510	USA	17PD
YK158054	Yano	Teizo	1-27-9 Takatomi	Yoshikawa		Japan	19VD
YK158056	Fukaya	Yukio	68-1 Nishihara Minamikawah	Amlgun		Japan	19VD
YK148863	DORIS	MARABATE	7300 CRILL AVE, LOT 16	PALATKA FL	32177	USA	17PD
YK158058	Ito	Hiroshi	85-1-401 Okawa Asou-Ku	Kawasaki		Japan	19VD
YK158064	Tsuchida	Hitoshi	4-10-4 Momonokidai	Hannan		Japan	19VD
YK150399	Nolan	Stephens	161 Nantucket Lane NE	Palm Bay FL	32907	USA	19VD
YK150401	Gilbert	Perez	1307 Windy Meadow Dr	Clermont FL	34711	USA	19VD
YK147768	Robert	Samuelson	4875 N Long Lake Rd	Traverse MI	49684	USA	19VD
YK150403	Brian	Drenthe	11007 N 165th E Ave	Owasso OK	74055	USA	19VD
YK157072	BARBARA	TRAYNHAM	116 MERRIMAN AVE	GREENWOOD SC	29646	USA	17PD
YK157073							17PD
YK147772							19VD
YK157283	Frank	Demanuele	1524 El Verano Way	Balmond CA	94002	USA	19VD
YK126010	Nagayasu	Kayo	4-12-8 Oguradai Kita-Ku	Koube		Japan	19VD
YK146845	Uchiyama	Kiyoshi	8-89 Nagasaka	Kari		Japan	17PD
YK146847	Shioya	Mamoru	2-10-1 Ureshino Ocho	Gifu		Japan	17PD
YK157281	George	Rode	1917 Franklin Blvd	Eugene OR	97403	USA	19VD
YK157074	VINCENT	PORCO	935 MCCOY RD	MCKEES R PA	15136	USA	17PD
YK138084							17PD
YK158059							19VD
YK157067	LINA	CONCEPCION	11144 LOUISE AVENUE	GRANADA CA	91344	USA	17PD
YK132708	Kanzaki	Yoshihiko	283-181 Motosakura Shisu Inba-Gun			Japan	19VD
YK146848	Sato	Nobukazu	2-185-2 Itasuka ME170-Ku Nagoya			Japan	17PD
YK147754	Muneki	Yulchi	71-1 Yamato Tsuge-Machi	Kamato-Gu		Japan	19VD
YK157068	Heather	Edwards	3917 Aruba Cir	Huntington CA	93646	USA	17PD
YK146849	RUSSELL &	SCHNITZER	1711 E. CHISOLM TRAIL	PRESCOT AZ	x	USA	17PD
YK150418	EDWARD	GARDNER	2565 E FREMONT CRT	LITTLETON CO	80122	USA	19VD
YK157071	Fred	Linard	2303 Greenhill St	Rosamond CA	93560	USA	17PD
YK146850							17PD
YK150419	John	Winkle	106 Sargent Lane	Liverpool NY	13088	USA	19VD
YK157075							17PD
YK132709	Kawabe	Shoji	3233-4 Taikogane Yoshino	Nagoya		Japan	19VD
YK147763	Kusunoki	Hlsanori	28-4-2 Sansen	Tsuruga		Japan	19VD
YK165805	Suzuki	Masanori	4-15 Otsushita Wakamatsu	Okazaki		Japan	17PD
YK158060	Suzuki	Katsuhisa	1-5 Hiroguchi Chuzocho	Toyokawa		Japan	19VD
YK158061	Oda	Keigo	6 Okitsu-Honmachi	Shimizu		Japan	19VD
YK158062	Takagi	Nobuo	5-21 Ourashinden Masaki-	Hajima		Japan	19VD
YK165806	Ono	Motoyuki	8-21-302 Gogatsugeokakit	Suita		Japan	17PD
YK158063	Sato	Yoshihiro	9-13 Odate Otzui Hobara-	Date-Gun		Japan	19VD
YK165810	Hukai	Daiji	198-1 Nishikitsui-Cho	Nara		Japan	17PD
YK165851	Itabashi	Shunkichi	3 Itzuke Sakuranome	Furukawa		Japan	19VD
YK150423	DEAN	MCWILLIAMS	107 SOUTH 12th ST	MONTEZUMA IA	50171-11	USA	19VD
YK150424	Slawomir	Klimek	98 Highland Manor Ct S	Indianapolis IN	46228	USA	19VD

YK157076	Fred	Lyons	1154 Hunterbrook Rd.	Yarktown H NY	10598	USA	17PD
YK157077	Landra	Schroder	5576 Sheits Rd	Cincinnati OH	45252	USA	17PD
YK150425	C	Scurlock	3225 Green Terrace	Shreveport LA	71118	USA	19VD
YK165611	Sakazaki	Syuji	229-9 Kosel-Cho	Yokaiichi		Japan	17PD
YK166855	Sakamoto	Toshiyuki	8-14-22 Kamirenjaku	Mitaka		Japan	19VD
YK170780	Tamiya	Mamoru	43-6 Takakura	Hachoji		Japan	19VD
YK147775		Green Mountain	Box 7	Arlington VT	05250	USA	19VD
YK150426	Blair	NELSON	4330 95TH AVE NO	PINELLAS FL	33782-55	USA	19VD
YK157078	Jerry	Houghton	4414 East T. U. Ave	Vickburg MI	49097	USA	17PD
YK165613	Suzuki	Yoshiyuki	9-60-3 Oyumino Midori-Ku	Chiba		Japan	17PD
YK157079	IMO GENE	LEFORT	4417 THORNHURST DR	OLNEY MD	20832	USA	17PD
YK165607	Matsuda	Koichi	2-41 Nozoe Karima-Cho	Kako-Gun		Japan	17PD
YK165609	Sugo	Michiko	148-1 Nakatsuj-Desaku Ka	Kitakatsura		Japan	17PD
YK166847	Yuguchi	Masahiko	2-3-6 Mizukaldo	Gifu		Japan	19VD
YK166816							19VD
YK138085	Robert	Millard	1850 Rosewood Lane	Bellingham WA	98225	USA	17PD
YK166853	Takaya	Toshiomi	4-7-21 Hamadate	Aomori		Japan	19VD
YK166513	Denis	Poulin	740 RG 4 EST	Chertsey PQ	J0K 3K0	Canada	19VD
YK170777	Ando	Seiji	2-19-3 Ikehata-Cho Showa	Nagoya		Japan	19VD
YK170778	Mukai	Masahiro	1-50-2 Kofu	Kanazawa		Japan	19VD
YK148854	CANDACE	SMITH	561 water street	CELEBRAT FL	34747	USA	17PD
YK157080	Frank	Grady	28266 Westerleigh Rd	Farmington MI	48334	USA	17PD
YK170779	Suzuki	Makoto	3-38 Yamazaki	Higashi-Mat		Japan	19VD
YK150429	Paul	Harms	713 9th Ave S	Roseau MN	56751	USA	19VD
YK157081	Richard	Foster	967 Uplands Ave E	Venice FL	34292	USA	17PD
YK157288	Frank	Kovalchik	126 5th St	Blakely PA	18447	USA	19VD
YK157082	Rosemary	Cunningham	123 SW 9th Ave.	Faribault MN	55021	USA	17PD
YK132711	Murray	Wilson	238 Boland Cres	Campbellville ON	L0P 1B0	Canada	19VD
YK158980	EUGENE	WOLFF	51425 HWY 38, RR 1 BOX	BIGFORK MN	56628	USA	19VD
YK165604	Takahashi	Kichiro	2-15 Nakaodai Kazan Kita-	Kobe		Japan	17PD
YK165319	Bonnie	Swansbrough	14362 Bushard St #99	Westminster CA	92683-51	USA	19VD
YK165608	Hashida	Takuma	4-18-22 Nagatoba Ansami	Hiroshima		Japan	17PD
YK166848	Cecil & Mollie	Bawden	11 Forestview Dr	Huntsville ON	P1H 1G2	Canada	19VD
YK169812	Benjamin	King	26734 Peach St. #88	Parris CA	92670	USA	19VD
YK158981	Stephen	Warren	16187 Stout St	Detroit MI	48219	USA	19VD
YK166849							19VD
YK170781		Wilson Investmen	479 George St	Sydney NS	B1P 1K5	Canada	19VD
YK165321							19VD
YK165322	Jera	Harms	PO Box 1337	Poplar Bluff MO	63902	USA	19VD
YK150430							19VD
YK165612	Kato	Tatsuo	1-9 Miyodaiji-Honmachi	Okazaki		Japan	17PD
YK166854	Ogawa	Takashi	22-1 Dai Hirano Hanzaka-	Fukushima		Japan	19VD
YK157083	Karl	Hartman	1167 Victoria Rd	Warminster PA	18974	USA	17PD
YK158580	John	Williams	18040 Bentler St	Detroit MI	48219	USA	19VD
YK166514							19VD
YK157084	Evelyn & Jose	McCabe	6 Tina Lane	Castleton NY	12033	USA	17PD
YK157085							17PD
YK165317	Steven	Ibach	982 Balfin Dr, PO Box 30	Lake Grego CA	92325	USA	19VD
YK159564	DONALD	BARON	244 GRANT HILL RD	TOLLAND CT	06084	USA	19VD
YK165177	Patricia	Mitchell	3135 Ferns Glen Dr	Tallahassee FL	32308	USA	17PD
YK165324	Kathleen	Fryear	408 Plkeral Lake Dr	Newaygo MI	49337	USA	19VD
YK132712	Hinami	Kelji	60-1 Miyazaki-Sho Nishi-K	Yokohama		Japan	19VD
YK158988	Masui	Yasuhiko	3-49-405 Shiroki Chikusa-	Nagoya		Japan	19VD
YK166850	Carl	Durance	12 Blue Heron Crt	Elmira ON	N3B 1S8	Canada	19VD

YK165178	Barry	Reiter	110 S Wymore Rd	Winter Park FL	32789	USA	17PD
YK159568							19VD
YK165179	EDGAR	GLICK	1701 RED OAK CIRC	RESTON VA	20190	USA	17PD
YK159568	Ronald	Dustin	1400 Flamingo Dr	Kissimmee FL	34746	USA	19VD
YK159570	Antonio	Rodriguez	7224 Leighton Road	Columbus GA	31904	USA	19VD
YK180198	Lucille	Paolini	2931 Otterson Dr	Ottawa ON	K1V 7B2	Canada	19VD
YK159573	Halmer & Bett	Myhre	415 Oak Crest	Clifton TX	76634	USA	19VD
YK159575	Thomas & Le	Brown	3524 S 93rd St	Milwaukee WI	53228	USA	19VD
YK165327	Lucien	Kicken	1616 W 20th Street	Scottsbluff NE	68361	USA	18VD
YK157281	Thomas	Lightfield	1475 Hill Crest Way	Clarkson WA	99403	USA	19VD
YK159578	Maurice	Adams	306 Inverness Rd	Laredo TX	79041-27	USA	18VD
YK165180							17PD
YK165181	Elaine	Halpin	370 N Civic 312	Walnut Cre CA	94596	USA	17PD
YK181716	James	Lee	1801-584 Rhododendron	Florence OR	97439	USA	17PD
YK165333	Illinda	Young	PO Box 845	Southfork CO	81154	USA	19VD
YK165334							19VD
YK181714	Rudy	Kuchan	6419 Sagamore	Mission Hill KS	66208	USA	17PD
YK165337	Carlton	Haynes	6900 Coffee Port Rd, Trail	Brownsville TX	78521-69	USA	19VD
YK165339	Lowell	Sayles	113 Winchester Drive	Wendell NC	27591	USA	19VD
YK181717	Herbert	Martens	43741 37th St West	Lancaster CA	93551	USA	17PD
YK175410	Kenneth	Westfall	1628 S 2800 West	Aberdeen ID	83210	USA	19VD
YK181718	Raymond	Quam	336 S 49th Place	Springfield OR	97478	USA	17PD
YK165182							17PD
YK165183							17PD
YK165335							19VD
YK165184	Haley	Ashland	11534 Holmes Pt Dr NE	Kirkland WA	98034	USA	17PD
YK165185	Edwin	Galloway	2782 Bentwood Dr	Marietta GA	30062	USA	17PD
YK165345							19VD
YK165347							19VD
YK165349							19VD
YK181704	Mary	Anderson	13905 BARDMOOR PL	Tampa FL	33624	USA	17PD
YK181715	Andrew	Petrus	2873 Upper River Rd	Grants Pas OR	97526	USA	17PD
YK165330	Dallas	Williams	7701 Halprin Dr	Norfolk VA	23518	USA	19VD
YK181719	Ellyn	Hersom	701 Calle Monserrat	San Clemente CA	92672	USA	17PD
YK169815	Robert	Liles	2437 Ravenhurst Drive	Plano TX	75025	USA	19VD
YK165354							19VD
YK175363							19VD
YK175364	Peter	Gajarsky	2084 Mission Dr	Naples FL	34109	USA	19VD
YK175420	George	Tiemey	PO Box 4230	Cave Creek AZ	85327	USA	19VD
YK176483	VIRGINIA	SCHMALENBER	10003 ODESSA AVE	NORTH HIL CA	91343	USA	19VD
YK176468	Robert	Patzold	607 Mustang Run	Dugway VT	84022	USA	19VD
YK175368	Nancy	Lowery	488 Danberry Dr	Wooster OH	44691	USA	19VD
YK175369	William	Mountzoures	88 Smith St	Niantic CT	06357	USA	19VD
YK175370	Paul	Davis	745 Saddle Ridge Trace	Roswell GA	30076-10	USA	19VD
YK175471	Denis	Evarts	4466 S River Rd	Sacramento CA	95691	USA	19VD
YK181705	Lee	Sherwood	104 Honeysuckle Lane	Lufkin TX	75904	USA	17PD
YK181706							17PD
YK175372							19VD
YK175374	Bruce	Libby	1074 120th St.	Roberts WI	54023	USA	19VD
YK181707	Judith	Spencer	3433 Theo Way	West Palm FL	33417	USA	17PD
YK175358	W	Driver	POB 779	Dillon CO	80435	USA	19VD
YK181709	David	Hiestler	5204 Patriots Colony Drive	Williamsbur VA	23188	USA	17PD
YK175376							19VD
YK175358							19VD

YK181708	Elizabeth	Kessler	1070 Caravan Loop	Polk City	FL	33868	USA	17PD
YK175386	Paula	Morris	27725 Island View Rd	Shorewood	MN	55331	USA	19VD
YK175362	David	Mathews	HC 01 Box 6211	Palmer	AK	99645	USA	19VD
YK181710	Gloria	Copeland	10143 Oakwood Chase Ct	Oakton	VA	22124	USA	17PD
YK158986	Richard	Blakey	5958 Camino Del Ray	Bonsall	CA	92003	USA	19VD
YK175384								19VD
YK175392								19VD
YK176424								19VD
YK181711								17PD
YK176400	Duane	Valkner	351 W Maple	Climax	MI	48034	USA	19VD
YK175425	John	Leather	86 W Oak Grove Rd	Leaf River	IL	61047	USA	19VD
YK181712	Kathi	Roberts	7805 Winona Rd	Melbourne	FL	32951	USA	17PD
YK175430	Marlon	MacDonald	2980 S State St	Camden	DE	19934	USA	19VD
YK175432								19VD